



In Malakal, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Nile 98.0 FM, a humanitarian radio station inside the Malakal PoC, conducting listening groups to gather community feedback. If you have information to be shared with the PoC or humanitarians, please contact: Humanitarian Project Manager and Trainer Nimaya Manasseh (nmanasseh@internews.org).

What We Heard This Week – Feedback from the Community

Watch Group told not to recruit boys under 18 into their ranks

Listening group members said they would like the Community Watch Group and UNPOL to encourage their boys (14-17 years old) to return to school. They said the Watch Group should only recruit into its ranks people above 18 and let the younger boys join the Accelerated Learning Program for a better future for themselves and the community. The residents stressed that there is no better alternative for the boys than education, which has been made available and free in the PoC by the humanitarian agencies.

Adults, Sector 1

Some residents in Malakal town want food from WFP

Residents living in Malakal town without biometric cards to receive food rations called into Nile FM during the, Good Morning Nile radio programme to ask if WFP and World Vision International if they could be included in the food rations distributions provided by the two organizations.

Adult, Assosa, Malakal

Slow treatment

Pregnant women in the PoC said that they face a challenge when they go to meet their expert medical consultants. They say that when they went to the

hospital in the past it was good before as they were seen comfortably, but now they have to line up for a long time to get to the treatment centre because of what has been happening with [the staff shortage] affecting services.

Youth, Sector 1

People with special needs received help for supplementary food

Elders and people with special needs extended their appreciation for the cash they have received for supplementary food. They said they would use the 500SSP to buy supplementary food to change their usual diet. The elders told us they will use the money to buy commodities they lack in their daily menu including meat and fish.

Adults, Sector 1 Block B

Pupils call for more teachers

Pupils at War Child Canada school in Malakal town say they perceive a lack teachers in their school. They said they are afraid that they many will not learn much of the lessons this year and this may affect them as they move to the next classes. The pupils are asking if the number of teachers could be increased so that they can be taught well and cover the syllabus in a systematic manner.

Children, Assosa, Malakal



A Nile FM community correspondent join the "Friends of NileFM" group to encourage participation of children in radio programming

132 Feedback Collected From

- Adults (over 35 years old) 44%
- Youth (11-35 years old) 48%
- Children (under 11 years old) 8%

Feedback Gathered Through 3,461 Interactions

- Listening Group 27%
- Information Officer 28%
- Telephone Calls 24%
- Mobile Feedback 17%

Nile 98.0 FM Weekly Program Highlights

CCCM Program: Guidelines for recruitment into Community Watch Group

There has been a controversy in the community as who should be part of the Community Watch Group. Currently there are young boys bellow 18 years who are working as community watch group. Some residents are not happy with that saying those young boys should be allowed to continue with education. The CCCM show producer brought into the studio the information secretary of the Community Watch Group to explain to the residents the basic guidelines for recruitment into Community Watch Group. Mr. Thabo Riak told the listeners that they recruit from age 18 years and above.

WASH program: illegal fences demolished to allow access of service delivery

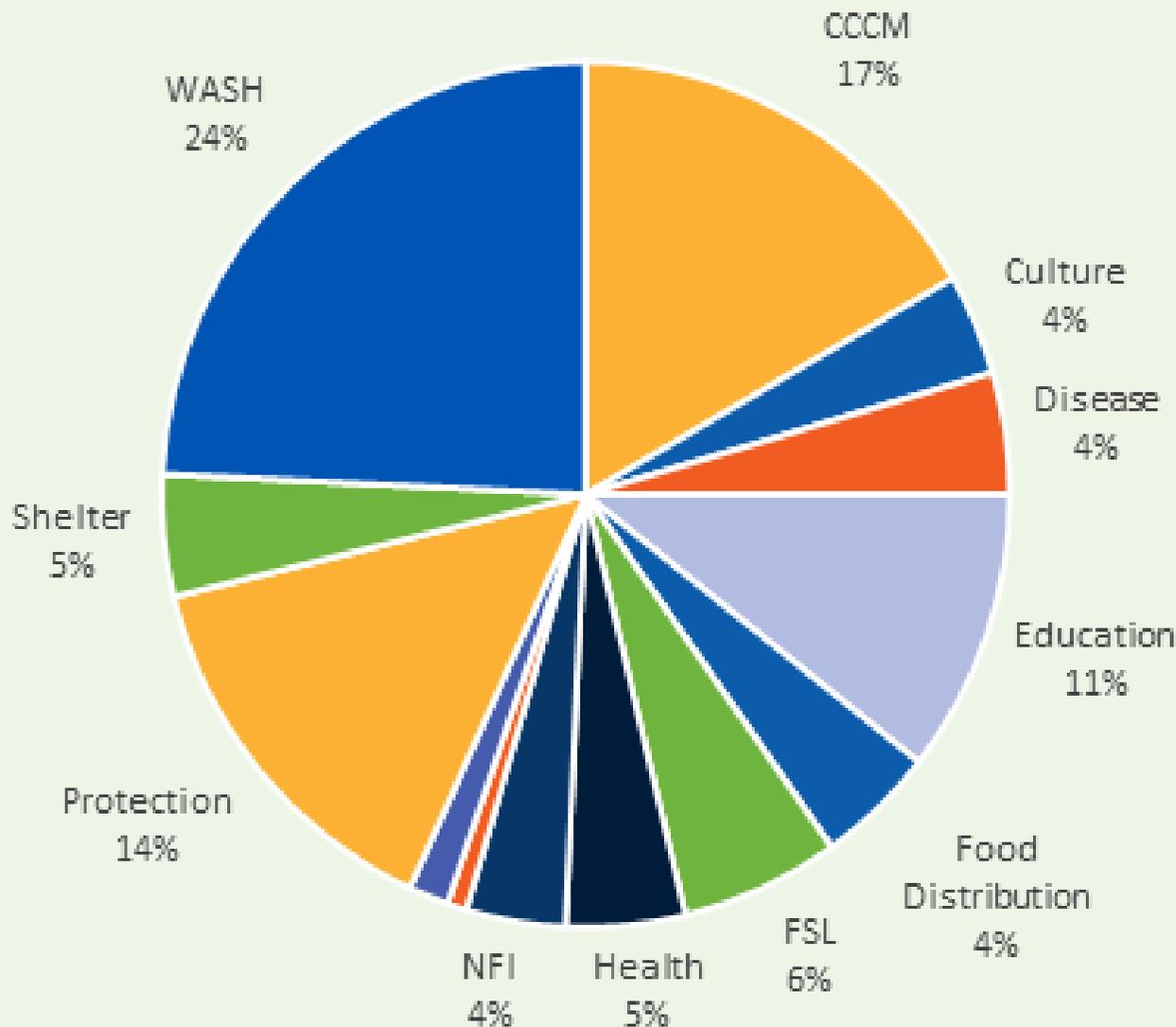
On the WASH program IOM Hygiene Filed Supervisor, Yohanness Dak, talked on a pre-recorded Nile FM WASH program that all fences which were marked illegal have been brought down. According to him, this was to allow access to WASH services including water, bathrooms and toilets. However they also said that illegal fences were also hindering humanitarian vehicles from delivering service or collecting garbage. He appealed to all the residents to cooperate with the humanitarian organizations so that they can be served better.



Community Feedback

Weekly Program Highlights Continued

Internews Malakal collects feedback on a weekly basis through listening groups, over the phone or by SMS and through direct interactions our staff have with community members. The pie chart below illustrates the overall categories in which feedback was collected this period.

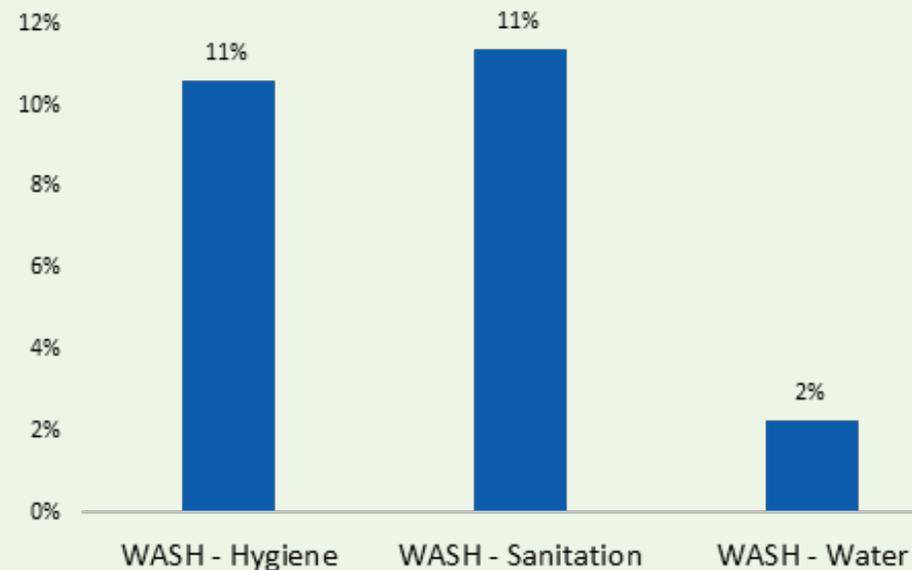


Health program: Why breastmilk remains the better option for babies

For World Breastfeeding week, three mothers have explained to listeners why breast milk will always be the best for newly born babies. This information was shared when our Health producer went to the IMC centre in PoC where breastfeeding mothers meet to learn basic information about taking care of newly born babies. Rebecca Lochano met with three breastfeeding mother in sector 1 to discuss the importance of breastfeeding. She asked Josephina Pagan, Rebecca Thomas and Fatma Ali to give some key through the radio to the mothers who are not in the show. The three mothers said they have learned a lot of helpful information. The advice from Josephina Pagan, Rebecca Thomas and Fatma Ali were reinforced by Stephen Simon, Emmanuel Deng and Asunta Shwang experts on nutrition. They advised mothers to feed their babies with breast milk because there is no better option for it.

WASH Detailed Feedback

This graph details the feedback by sub-category, for the most mentioned overall category from the chart to the left.





In Bentiu, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Kondial 97.2 FM, a humanitarian radio station inside the Bentiu PoC, conducting listening groups to gather community feedback. If you have information to be shared with the PoC or humanitarians, please contact: Humanitarian Project Manager Akiiki Tusiime (atusiime@internews.org) or Team Leader Pout Tuor (ptuor@internews.org).

What We Heard This Week – Feedback from the Community

Happy with Food

A vulnerable group expressed happiness and appreciation to SUDRA for filling the gap of food distribution in areas where it had not been covered previously. SUDRA is giving out sorghum.

Adults, Bentiu Town

We are isolated from NFI's

A group of women in Goany village are asking the NFI cluster to help them with non-food items because their village is far from Bentiu town and they don't know what is going on there, which agencies provide services and what each agency is doing. They said they feel left behind.

Adult Women, Goany Village

Health us!

A listening group heard how people in Koat Village in Rubkona County would really like to have a health partner's agency to extend their operations to their village because their area is far from Bentiu. They say they can't access medical attention because the main hospital is far from them.

Adults, Koat Village

Mothers and breastfeeding day

A listening group of mothers were very pleased to show their appreciation of the activities for World Breastfeeding Week, and they are happy for the demonstrations to illustrate how to breastfeed the babies for all mothers living in the PoC. They also thanked UNMISS for attending the events.

Youth, Sector 5 Block 7

More thanks!

Listening groups expressed their happiness to MSF Holland for the new malaria mobilization clinic in Sector 5 Block 3 this week. They thank MSF for helping to rescue the community from a potential malaria outbreak in Bentiu PoC.

Youth, Sector 4 & 5

Cattle keep youth cry for help

A listening group of youth in Bentiu town have spoken about how the cattle camp youth are killing themselves and for no reason they can fathom. They are asking protection partners to provide protection training to the youth in the cattle camps. They would like to ask if perhaps the youth could be trained about all the important aspects of life, and for them to be able to learn how other communities can live harmoniously and safely in other parts of the world.

Youth, Bentiu Town

Sandals, walking

Disabled people in Bentiu PoC Sector 2 Block 6 are appreciative of UNHCR for the distribution of tickets to enable them receive NFIs. And, vulnerable people are grateful to WHH for distribution of cash to vulnerable people. This money they say is helping them buy sandals.

Adults, Sector 2

Water please!

Residents of Sector 2 complain of a water shortage for two weeks, they are calling upon any concerned agency to help.

Adults, Sector 2



Kondial FM records head of UNMISS Bentiu, Hiroko Hirahara, at a GBV event in Bentiu PoC

68 Feedback Collected From

- Adults (over 35 years old) 51%
- Youth (11-35 years old) 40%
- Children (under 11 years old) 9%

Feedback Gathered Through 693 Interactions

- Listening Group 15%
- Information Officer 82%
- Phone 3%

Kondial 97.2 FM Weekly Program Highlights



Morning Show

With the community in the PoC calling for an end to criminality and especially in gun violence the Morning show had a program about this frightening topic. The program included a conversation with the Community High Committee Chairperson Angelo Gatwich about their arrest of 8 people found moving with an AK47 rifle at night within the PoC. In the conversation he spoke about his committee banning the possession and use of weapons in the IDP camps. The program also discussed how a member of the Community Watch Group

was killed by suspected criminals in the last couple of weeks and that Community Watch group leader Gatkuoth Kai Chuol said how despite this, they have still managed to confiscate a rifle and a 1 PKM machine gun recently and he appealed to the community not to host any criminals.



Also on the morning show this week:

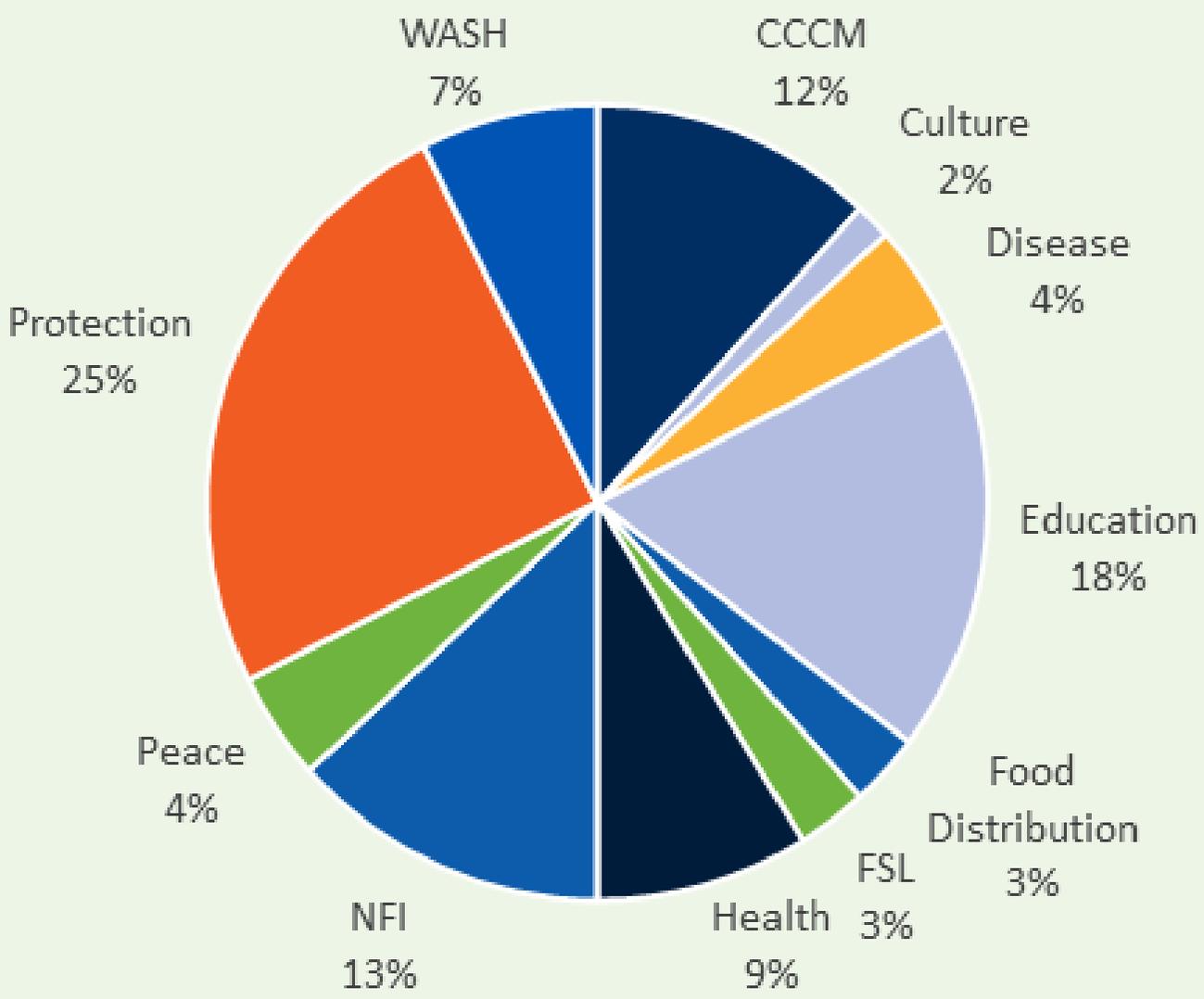
Kondial FM helped the Joint Aid Management to raise awareness about the plans to carry out family registrations. The JAM Representative, Peter Reath Kuol appeared



Community Feedback Weekly Program Highlights Continued

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live on the radio to take advantage of the range of the Kondial FM signal to inform the community in greater Guit County about the data management tracking and general card verification exercise in Kuach Payam. He said the registration is targeting new arrivals, new born babies and lost cards. This is being done jointly by JAM, IOM and DTM. Angelina Nyaruach Nen a resident of Guit County phoned into Kondial FM to express her welcome to the verification exercise, saying that it will help people who lost, or have no ration cards.



Afternoon show

Kondial FM hosted the Bentiu PoC Sports Chairperson, Cosmiro Bol Nger live in the studio on the Afternoon Youth Show. He was pleased that some of the gangs which have joined his sporting activities once he had reached out to them. He said he and his office are using sport to engage and create a sense of peaceful co-existence among the youth in Bentiu PoC, and that this initiative was in response to numerous complaints raised by residents in the PoC about youths being idle. He added that he is seeking help from Community Leaders to stop the youth from fighting during sporting events. Later on the radio broadcast the CHC Youth Representative Wicrial Makuer Kang, said he supported the work of the sports chairperson.

Programs Produced and Broadcast

Internews Bentiu runs the humanitarian radio station, Kondial 97.2 FM in the PoC. The programs are largely based on feedback from community members, and insight from humanitarian organizations. Our main topics this week were:

	HUMANITARIAN	6
	HEALTH	3
	BUSINESS & ECONOMY	2
	WOMEN & GIRLS	1



In Jamjang, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Jamjang 89.4 FM, a humanitarian radio station in Ajuong Thok, conducting listening groups to gather community feedback. If you have information to be shared with refugees or humanitarians, please contact: Humanitarian Project Manager Jelena Savic (jsavic@internews.org) or Team Leader James Mafer (jmafer@internews.org).

What We Heard This Week – Feedback from the Community

Meeting space for community

Residents ask DRC to help construct a community center to enhance and facilitate community block meetings.

Adults, Ajuong Thok, Block 5

Make distance shorter for kids to attend child friendly spaces

A listening group of refugee parents asked for the construction of a child friendly space at their block. They said that many children have stopped attending school because of distance between their shelters and school. Two existing child friendly spaces in the zone, next to each other could serve better the benefits of children if they were better positioned and the parents requested to put one child friendly space in Block 29 and the another one in Block 32 if possible.

Adults, Ajuong Thok, Block 33

Rains destroy bricks of transitional shelters, what is next?

In a listening group the elderly members explained that while they were pleased to be provided with bricks by DRC over the last three months, they said that DRC did not expedite the building process which caused damage to the bricks by rains. They're concerned as to whether or not DRC will help them with the provision of more bricks to reconstruct their transitional shelters.

Adults, Ajuong Thok, Block 46

CWG needs torches and whistles

Community Watch Group (CWG) team in Ajuong Thok explained that since their formation they have not been provided with the work tools such as torches and whistles.

CWG, Ajuong Thok

How to collect food if you are a sick refugee adult?

A listening group has heard that refugees in Ajuong Thok talked about how they, as parents, wanted to know why their children were being rejected to receive the food ration on behalf of their families. They said that when they are sick or away or otherwise prevented to collect food themselves, they then would like to send children as the household representative to collect the food from General Food Distribution (GFD).

Adults, Ajuong Thok

Full soak away pits could bring mosquitos and malaria to the camp

Many refugees in Ajuong Thok reported that soak away pits were full due to heavy rains and have requested immediate attention of Samaritan's Purse to drain the water to avoid attracting mosquitos and preventing malaria.

Youth, Ajuong Thok, Block 46

Girls complain over dignity kits

Refugees in Ajuong Thok complained that a significant number of adolescent girls had been excluded from the distribution of dignity kits because they were considered under age.

Youth, Ajuong Thok, Block 46

Youth needs more opportunities for training

Youth explained that the number of vocational training vacancies offered by DRC and other NGOs was not enough and they are asking if it would be possible to increase the number of vacancies.

Youth, Ajuong Thok



A Jamjang FM Correspondent records songs about breastfeeding by refugee women during World Breastfeeding Day celebrations in Pamir Camp

35 Feedback Collected From

- Adults (over 35 years old) 54%
- Youth (11-35 years old) 46%

Feedback Gathered Through 480 Interactions

- Listening Group 100%

Jamjang 89.4 FM Weekly Program Highlights

Nutrition Program: Commemoration of World Breastfeeding Week

Jamjang FM team produced a program on the launching of the World Breastfeeding Week. In Ajuong Thok, Dr. Michael Tamiru, AHA Field Coordinator told Jamjang FM that the purpose of this event was to remind and empower women about the importance of exclusive breastfeeding. In Pamir, Lilian Igube, UNHCR Nutrition Officer pointed out that the World Breastfeeding Week is about encouraging the women to adhere to child breastfeeding. The refugees urged the women do exclusive breastfeeding for healthy growth of children.

With Refugees Program: Demand to improve the drainage system in the camp

Jamjang FM produced a program with Mohamed Galgalo, AHA Area Coordinator to respond to the feedback from refugees in Pamir and Ajuong Thok on drainage systems in the camps. He revealed that AHA is in the process of starting maintenance works on the affected drainages and roads in the camps, and has added that they will do another maintenance checkups in Jamjang and Pariang. Jamjang FM's correspondent spoke to refugees in Ajuong Thok and Pamir who demanded for renovation of the drainages in Pamir Block 1 and in Ajuong Thok Block 52.



Community Feedback

Weekly Program Highlights Continued

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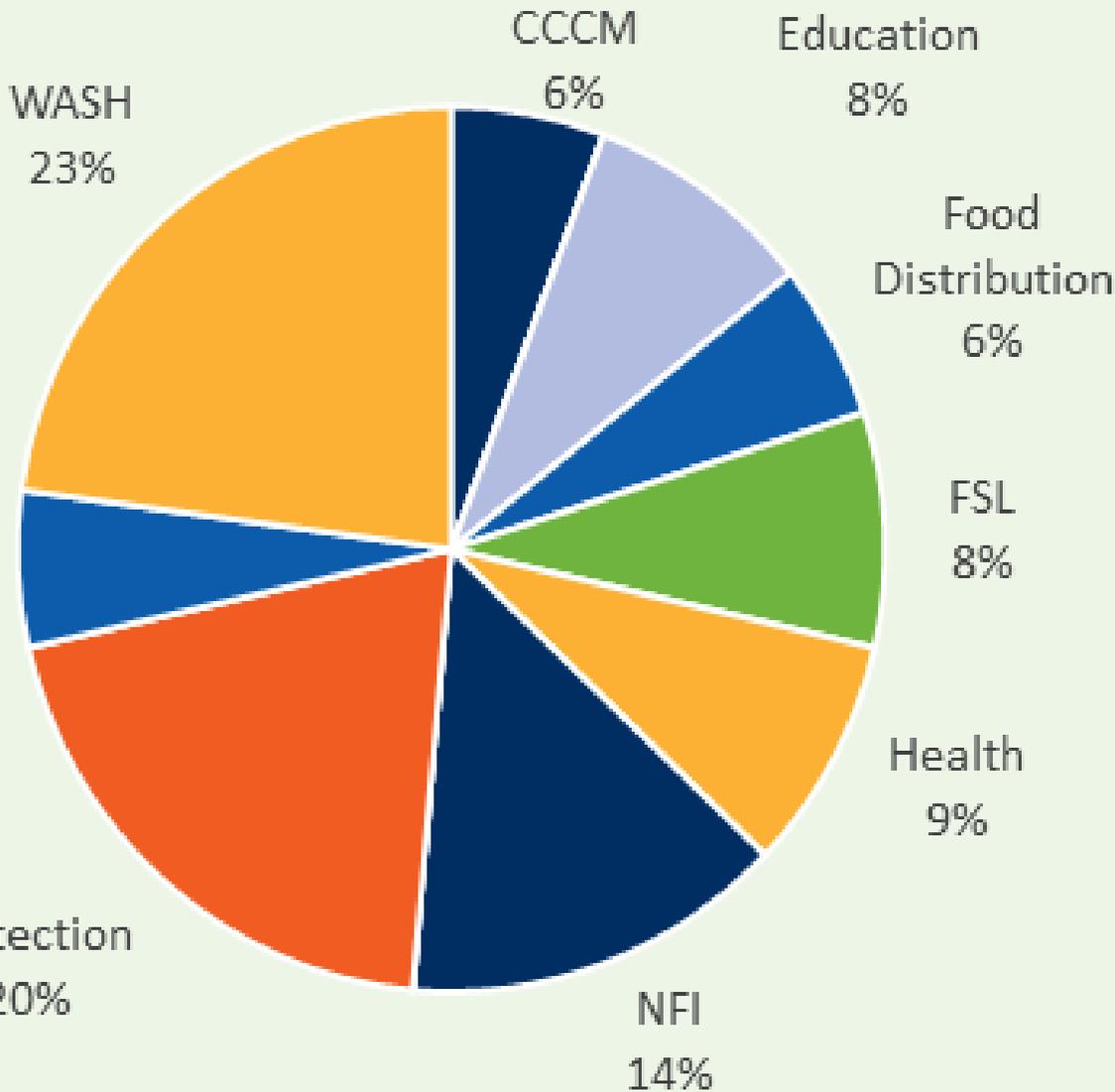
Kalaam fil Bayt Program: Drama about early marriage and school dropout

Jamjang FM featured a drama on early marriage and the consequences on dropping out of school. The drama was organized by LWF and was presented by students from the primary schools in Ajuong Thok. The drama focused on the importance of girl's education, and has highlighted that early marriage often leads to drop out of school. In the drama, the students articulated that community and families play important roles to prevent and stop early marriage and have advised other students to invest their time in education.



Health Program: Prevention from diarrhea

A Jamjang FM correspondent produced a field recorded program with Dr. Mathew Kelion, IRC Health and Nutrition Manager to advise about prevention from diarrhea. He said that diarrhea is mostly acquired through contaminated food and water as well as green fly that carry feces to food. The members of health committee in Pamir camp explained our correspondent that the community should use the latrines properly by not leaving feces uncovered. The refugees in Pamir camp appealed IRC to provide them with soaps for cleaning the utensils to prevent diarrhea.



WASH Detailed Feedback

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