



In Bentiu, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Kondial 97.2 FM, a humanitarian radio station inside the Bentiu PoC, conducting listening groups to gather community feedback. If you have information to be shared with the PoC or humanitarians, please contact: Humanitarian Project Manager Akiiki Tusiime (atusiime@internews.org) or Team Leader Pout Tuor (ptuor@internews.org).

## What We Heard This Week – Feedback from the Community

### Go ahead with peace initiative

Listening groups across the PoC say they are happy by the peace initiative led by the UNMISS Civil Affairs shows on the radio. A female listening group member said the Civil Affairs and other peace supporting agencies should do more training about peace promotion among all sections of the community to bring about a “people-owned” peace. Youth participants urged Civil Affairs to continue with the effort of uniting the youths both within the PoC and outside.

*Adult & youth listening group in Sector 3 & Sector 4 Block 6, Bentiu PoC*

### Drug shortage leads to community fears and theories

A listening group in Bentiu town raised concerns about a shortage of drugs in health facilities when they go for treatment. Many cited recurrences of malaria and other diseases they felt were brought by a lack of proper attention. The listening group participants said [in a rumour] that they blamed bad health workers for selling drugs meant for patients to owners of private clinics. They request concerned authorities to put more medical supplies in the hospitals.

*Adults listening group in Dere A in Bentiu town*

### Supplies of Happiness

Adults listening groups in Sector 5 say they are happy with Concern Worldwide, who provided them with items

for cleaning latrines in their blocks. They appreciate the agency for distributing masks and gloves which latrine monitors will use while cleaning.

*Adults listening group in Sector 5, Block 6 & 13 in Bentiu PoC*

### Treat Chicken Pox, please

Youth and adult listening groups in sectors 1 through to 5 have raised concerns about chicken pox in the POC and are especially concerned about the cases in young children. They all talked about the urgent need for serious attention to the disease

*Youth and adults listening groups in Sectors 1, 2, 3, 4 & 5 in Bentiu PoC*

### Space for women to discuss their issues

Female listening groups in various Sectors of the PoC are looking for a space of their own to discuss matters of concern to women. Many female participants in the listening group said that they do not raise women's issues in male dominated meetings. They are requesting agencies which support women to construct a women-friendly space to be used as a meeting point.

*Women listening groups in Sector 1, 2, 3, 4 & 5 in Bentiu PoC*

### Borehole Celebrations

Internews-Kondial staff heard celebratory messages

from residents in Hai-Kalibalek in Bentiu town about a borehole being repaired. The participants all appreciated Mercy Corps for the job well-done enabling them have access to drinking water.

*Adult & youth in Hai - Kalibalek in Bentiu town*



*Internews Correspondent interviews beneficiaries after they received clothes distributed by UNHCR in Bentiu PoC - 11th September 2018. Photo/Internews*

### 74 Feedback Collected From

- Adults (over 35 years old) 22%
- Youth (18-35 years old) 76%
- Children (0-18 years old) 3%

### Feedback Gathered Through 860 Interactions

- Listening Group 3%
- Information Officer 93%
- Phone 4%

## Kondial 97.2 FM Weekly Program Highlights



### AFTERNOON SHOW

Two weeks ago Kondial FM radio staff received feedback from a listening group in Rubkona about the bad condition of latrines at Nyueljul Primary School. The feedback was shared with concerned WASH agencies and IOM WASH responded immediately and desludged the latrines. The Afternoon show on Kondial FM radio was invited back to the school and a community correspondent met Deputy Head Teacher Ezekiel Maet. He spoke about how the latrines had been desludged and appreciated IOM for their prompt response.



### WOMEN SHOW

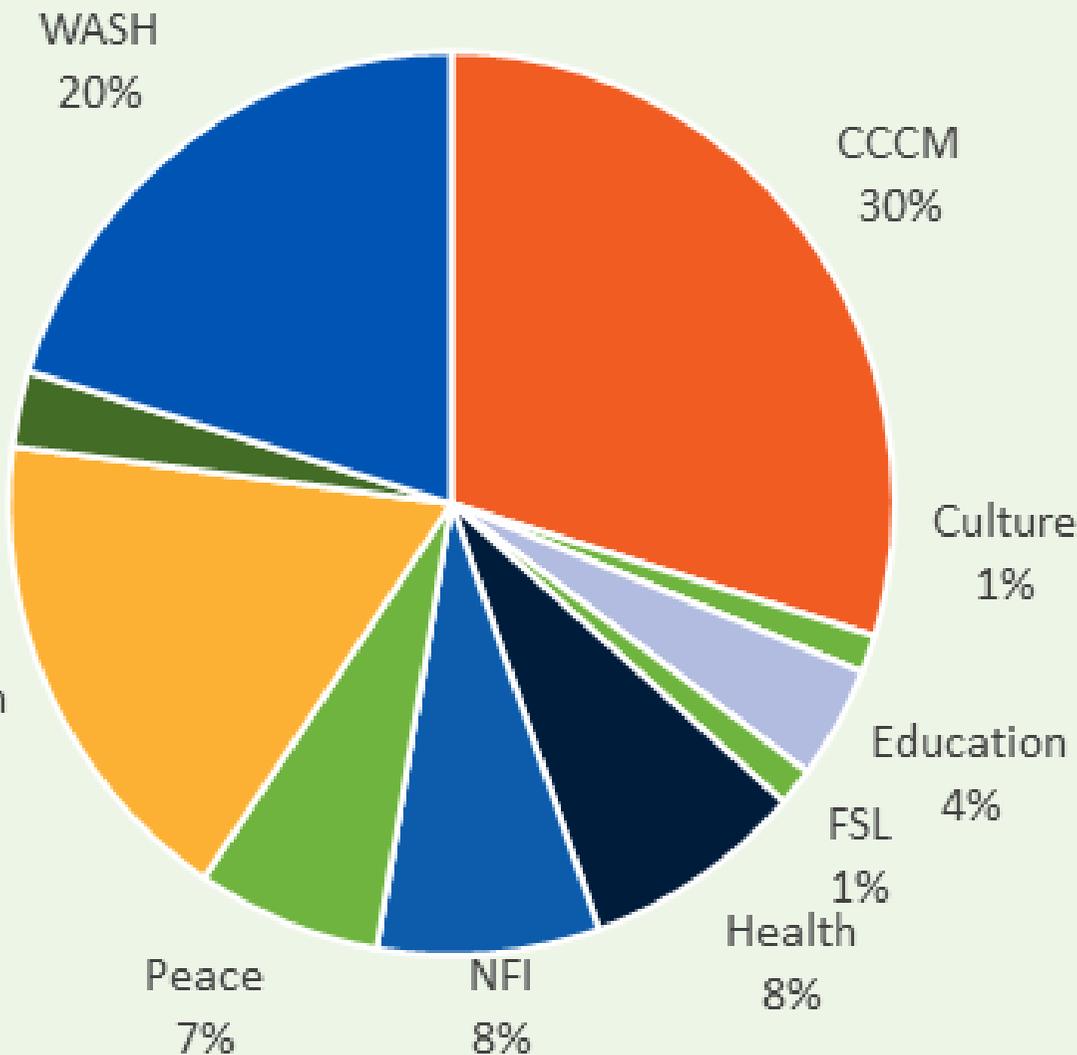
On the Women's show, Kondial FM elders listened to music for peace and discussed issues affecting good relationships between mother in-laws and daughters in-law. Kondial FM's presenter interviewed female elder Nyanjur Bol who said that these misunderstandings begin when the young women ignore or neglect mothers in law. John Kai said that when a woman cares only for her husband alone it creates upset and possibly anger within the family. All recommended that people should love one another and encouraged spirit of dialogue to resolve issues within families and neighbors.



### Community Feedback

### Weekly Program Highlights Continued

Internews Bentiu collects feedback on a weekly basis through listening groups, over the phone or by SMS and through direct interactions our staff have with community members. The pie chart below illustrates the overall categories in which feedback was collected this period.



#### MORNING SHOW

There has been a lot of excitement among residents of Bentiu town after they received their South Sudan National Certificates (NC) and Passports after several months of waiting. Kondial FM had a series of PSAs informing people about the arrival of their documents. Nyayiena Kuol, a resident of Bentiu town and a recipient of the NC told Kondial FM that the document will help her find a job with NGOs. Other interviewees claimed to face numerous challenges while job-seeking as the National Certificate is one of the important requirements. While talking to Kondial FM, an official from Nationality, Passport and Migration of Northern Liech State Simon Puok Ruadhel thanked people for being patient. He cited technical challenges for the delay and promised better service.



#### PEACE PROGRAM

Concerns about peace and peaceful co-existence were raised by both women and men in the Bentiu PoC and beyond. They said that peace is the only means of achieving togetherness within the community and that it also promotes development through physical infrastructure. Four Community representatives appeared on Kondial FM's morning show expressing their determination to use all means possible to enlighten people about peace within the community in the PoC and Bentiu Town. The Community High Committee Deputy Chairperson Peter Gatkuoth Yak explained that his office will continue to emphasize peace to the community and how to achieve it by avoiding revenge killings in the PoC and Bentiu Town.

### Programs Produced and Broadcast

Internews Bentiu runs the humanitarian radio station, Kondial 97.2 FM in the PoC. The programs are largely based on feedback from community members, and insight from humanitarian organizations. Our main topics this week were:

	<b>HEALTH</b>	<b>6</b>
	<b>HUMANITARIAN</b>	<b>5</b>
	<b>PEACE &amp; SECURITY</b>	<b>4</b>
	<b>EDUCATION</b>	<b>3</b>



In Malakal, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Nile 98.0 FM, a humanitarian radio station inside the Malakal PoC, conducting listening groups to gather community feedback. If you have information to be shared with the PoC or humanitarians, please contact: Humanitarian Project Manager and Trainer Nimaya Manasseh (nmanasseh@internews.org).

## What We Heard This Week – Feedback from the Community

### Thanks for leveling toilets grounds

Residents have told listening groups that they are happy with the work to level their toilets by WASH. They asked the WASH cluster to continue enhancing hygiene issues in their living area to prevent diseases such as Cholera.

*Youths & Adults, Sector 1C block I*

### Register the children who have not registered

Listening groups have spoken about how they see that some orphan children have cash support while other children did not because they were not registered when the process has done. They ask War Child Holland to register them now so they can be supported by cash like the orphan children

*Adults, Sector 2A block T*

### Increase the water speed

Residents have explained to us that their water points became very crowded because the flow is very slow. They asked WASH cluster to increase the flow so families can get there to reduce the crowds.

*Youths & Adults, Sector 2A block N*

### Thanks for distributing cash money support

Elders and people with special needs have told us that they happy with the cash support received. They said the cash has helped them to buy their commodities on time and they ask DRC to continue supporting them with NFI's as well as cash.

*Adults, sector 1*

### Support with children toys

Parents of children who aged 4 to 5 years mentioned in how

the community in sector 1 have constructed a seven kindergartens to help educating their children. They ask education cluster to help them with children toys so their children can play with them rather than playing at PoC streets and water drainages.

*Adults, Sector 1*

### Give the free grind mill cards

Some elders & people with special needs told listened groups that their colleagues have registered and given cards to grind their sorghum free. They asked DRC protection department to register them and give them a free grind mill cards so they can grind their sorghum free like their colleagues who have it.

*Adults, sector 1*

### Collect the garbage's on time

Residents have spoken to us that their garbage's became accumulated in their garbage collection barrels. They ask WASH to collect the garbage on time and in a daily basis.

*Adults, sector 4*

### Thanks for the relocation and received shelters

Family members who have relocated last week have told us that they happy with DRC for the quick respond relocate them and given them their shelter after they missed out. They ask DRC shelter department to continue provide missing services in the new living area so they cannot suffering.

*Adults, sector 4*



*Nile FM speaks to a women relocated to sector 4. Photo/Internews*

### 59 Feedback Collected From

- Adults (over 35 years old) 46%
- Youth (11-35 years old) 54%

### Feedback Gathered Through 1,284 Interactions

- Listening Group 31%
- Information Officer 44%
- Telephone Calls 15%
- Mobile Feedback 8%

## Nile 98.0 FM Weekly Program Highlights



### Community Watch Group training: special program

Stephen Aba the VISTAS Trainer, explained on the special program that they organized a five days' workshop for the 27 Community Watch members which included 5 female members. This training aims to let the community watch groups deal with those who suffer from stress during their working day. The training also included tasks to discover during the program. The Community Watch Representative Thabo Riak said the workshop taught them on how to plan and reducing the community watch group efforts by dividing them into teams so that they can do their work comfortably, separately or together.



### WASH program: fundraising for opening PoC drainages

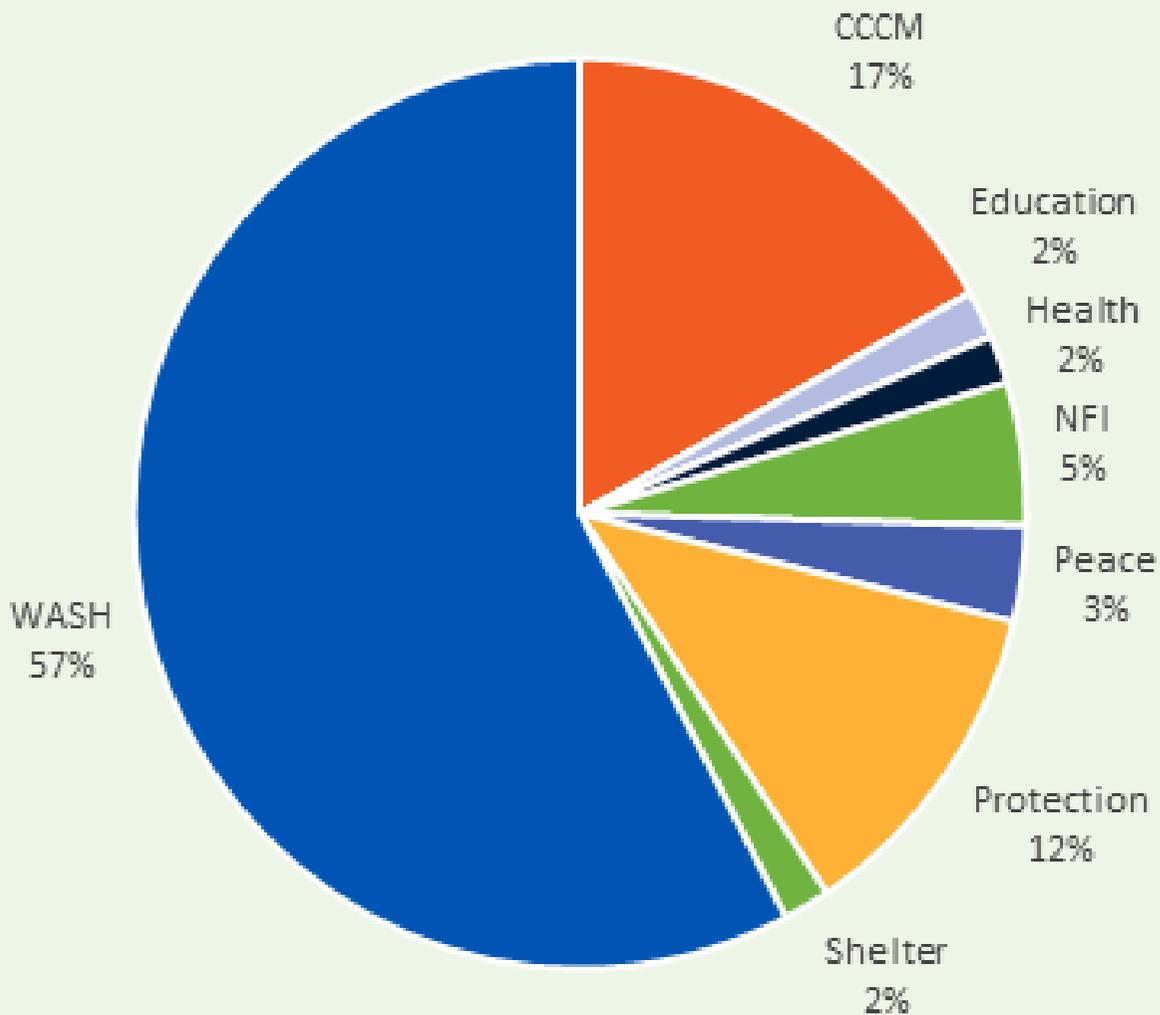
The Chairman of Chamber of Commerce Pio Laa, spoke on the WASH program that Business men have contributed money 12,000 pound to help in buying refreshment for the volunteers who will help in opening drainages in sector 1 and the specially drainages that traders have built near to their shops its. Pio added that the process will help the community to not have stagnant water in the PoC. Trader Simon William spoke in the program that they have decided to contribute the money so the work can be done in a short time.



### Community Feedback

### Weekly Program Highlights Continued

Internews Malakal collects feedback on a weekly basis through listening groups, over the phone or by SMS and through direct interactions our staff have with community members. The pie chart below illustrates the overall categories in which feedback was collected this period.



#### Peace & reconciliation program: Living in Peace and harmony

After one day of the last South Sudan peace agreement signed in Addis-Ababa by warring parties. Some listeners have shared their feelings that people should forgive each other. Some of them have said that exchanging visits between PoC and Malakal town will help people to live in peace and reconciliation.



#### Youth & Sport program: formation of football committee

Thomas Aban the newly elected General Secretary of the Football Committee, spoke on the Youth & Sport show that last week they formed a football committee in PoC. Thomas added that the aim of forming the football committee which includes Chairman and his deputy, general secretary, finance secretary and training secretary is to organize and develop football teams and organize tournaments. Thomas explained that they are planning to organize a football tournament to teams to take part in to mark the last South Sudan peace agreement.

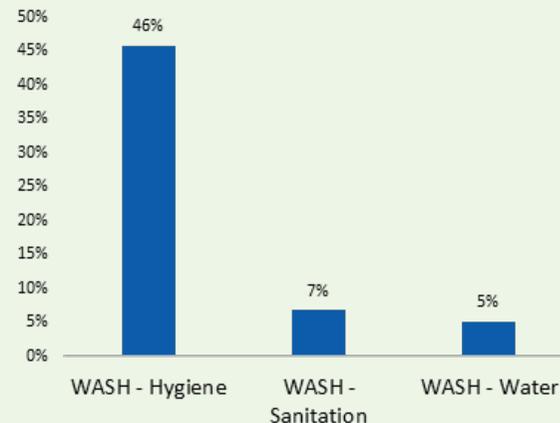


#### Health program: children malnutrition causes and prevention

The General Nutrition Supervisor with (IMC) Emmanuel Deng, explained on the health program that malnutrition causes the loss of one of the feeding units we need to survive, and the lack of a meal can contribute to the causes of these disease such as diarrhea, pneumonia and malaria. Emmanuel added that the Malnutrition can prevented by giving a children full meal, good hygiene and breast-feeding.

### WASH Detailed Feedback

This graph details the feedback by sub-category, for the most mentioned overall category from the chart to the left.





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# Internews Juba e-Bulletin

## SEPTEMBER 18, 2018



In Juba, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Boda Boda Talk Talk, a mobile audio service inside the UN House PoC, conducting listening groups to gather community feedback. If you have information to be shared with the PoC or humanitarians, please contact: Humanitarian Project Manager Siobhan McEvoy (smcevoy@internews.org) or Humanitarian Multimedia Trainer Tidio Betty (tasaya@internews.org).

### What We Heard This Week – Feedback from the Community

#### Empty shelters should not be sold

A group of residents have accused some leaders of selling the abandoned shelters which were left by the exited community. They complained that shelters should not be sold since there are new arrivals that don't have anywhere to stay. These new arrivals have no cards, food and sheltering material from the agencies. The listening Group requested the Camp Management to look into this issue especially as they are vulnerable people sleeping in damaged shelters or even in open areas.

*Adults, Zone B block 2*

#### Food distribution to everyone

With the resumption of food distribution listening groups say the whole community is very happy to have received their food in the correct amounts. They elaborated on how they shared their rations with the unregistered families.

*Adults, PoC 3 zone C block 5*

#### Youth can play sport too

Youth under 17 years of age have complained about having no support for sports equipment. They say Whitaker only support football teams in PoC 3 who are over 18 years, and they ask any willing agency to help support those under the age of 17 who want to play football.

*Youths, PoC 3 Football pitch*

#### Extra solid waste in latrines causing an extra stink?

Residents appreciate THESO for the work it does in maintaining the cleanliness of their latrines, but the listening group expressed their concern of hard objects being dumped into the pits by the

community. They continue by saying that these hard objects cause indecent odour and fill the latrine pits in a very short time. They would like any concerned agency to help with sensitization in the community on the proper use of toilets/latrines.

*Residents, PoC 3 Zone D*

#### School for all, everywhere

In Mangaten parents told information officers conducting listening groups that they wanted to appeal to education partners to intervene, fearing that they will not be able to pay school fees for the local schools which are still a significant distance from the Mangaten site.

*Adults and Elders, Mangateen*

#### Not feeling safe and too many gunshots

People living in Mangaten have been very worried about life outside of the security of the PoC . They stated that having left the protection of the PoC they now feel frightened by the frequent gunfire heard in the neighboring areas. An elder stated that “We were used to protection from UNMISS in the PoC and now we have no protection at all. There is great fear in everyone.” And the youth in the listening groups were equally frightened with one saying “Mangaten is not safe, there are random shots of gunfire which causes fear to every resident in this area” while another older adult man missed the troops of UNMISS “We don't see our protection from UNMISS as we used to in the PoC. Therefore we need our protection in a permanent camp to be made.”

*Adults, Youth and Elders, Mangaten*

*\*due to disruption of our work at UN House PoCs, we only have qualitative data to report this week*

### Boda Boda Talk Talk Program Highlights



#### Care during Pregnancy

Cases of miscarriage and abortion have been issues causing concern within the community, leading many to discuss this in groups. To help build awareness and provide information about antenatal care within the community, BBTT produced a program with Magna shedding light on these areas of concern. The idea of the program was to equip the community with guidance on how to go about antenatal care.



#### Drainage systems

Following the ongoing rainy season, drainage systems can be blocked and even become mosquito breeding zones in the PoCs. This BBTT program allowed residents to express their concerns and come up with solutions.



#### School Hygiene

Nile Hope is the partner agency working in the area of hygiene in PoC1 and PoC3 in Juba. Last month, Nile Hope established hygiene clubs in the PoC schools in both PoC 1&3. This came as a result of the deterioration of the hygiene situation in the schools. Nile Hope last week conducted a training on hygiene promotion where it targeted pupils and teachers in both PoC 1 and PoC 3 schools. BBTT team had a show that followed this initiative to maintaining hygiene within the school community.



#### Firewood collection

As a result of the recent insecurity in the PoC, women have had risky moments going to fetch firewood in the near forests of the PoC with fear of being violently attacked by unknown people. In the Juba PoCs, to prevent this kind of danger, the women are now being escorted by the UNMISS protection forces and Non Violent Peaceforce staff for firewood collection. To raise awareness of this issue the BBTT team have produced new programming about the dangers, which included a drama saying that while the women may not be as free as they were to collect firewood as they now travel escorted, it is much safer and there may be ways around it too.



In Juba, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. Following the recent movement of people to the Mangateen area Internews has partnered with Danish Refugee Council (DRC) to capture the views and concerns of new arrivals and provide relevant information and accurate information in return. Feedback detailed in this bulletin was gathered by DRC community mobilisers with guidance from Internews. If you have any questions regarding this, please contact: Internews Humanitarian Project Manager Siobhan McEvoy (smcevoy@internews.org) or Internews Humanitarian Multimedia Trainer Tidio Betty (tasaya@internews.org).

## What We Heard This Week – Feedback from the Community

### Fear for the future and an appeal for protection

Great concern for security and fear of life outside of the PoC was a cross cutting theme of the majority of feedback from new arrivals in Mangateen. Most people were extremely frustrated with their current situation, expressing sadness and a sense of helplessness to find any solution.

“We have seen that you could compare our life now to the life of an animal, which is without knowing which direction they are going and where they have come from.”  
*Female, Adults (35-60)*

“You can ask with your tongue for help but nothing will be put in to action. Our ration cards were looted in the PoC so what will we do for our children now?”  
*Female, Adults (35-60)*

“We have nowhere to go apart from to the UN because we left our houses in 2013. We need help.”  
*Female, Elderly (60+)*

Many residents appealed to UNMISS and humanitarian organizations to intervene, particularly by providing security. They stated that having left the protection of the PoC they now feel frightened by the frequent gunfire heard in the neighboring areas.

“We were used to protection from UNMISS in the PoC and now we have no protection at all. There is great fear in everyone.”  
*Male, Elderly (60+)*

“Mangateen is not safe, there are random shots of gunfire which causes fear to every resident in this area.”  
*Male, Youth (18-35)*

“We don't see our protection from UNMISS as we used to in the PoC. Therefore we need our protection in a permanent camp to be made.”  
*Male, Adults (35-60)*

Some described a sense of being abandoned or misled in

their relocation from UN House PoC to Mangateen.

“We appeal to UNMISS that you are the ones that brought us with your bus but it seems like you left us alone.”  
*Female, Adults (35-60)*

“When we were brought through the UN House Gate UNMISS told us that there would be land for construction. It is not clear what has happened with this issue.”  
*Male, Adults (35-60)*

### Decongestion of warehouse a priority

People identified the challenge of being sheltered in an overcrowded warehouse as a top priority for humanitarians. Many described having to suffer extreme temperatures which they fear will cause illness that could quickly spread due to overcrowding.

“This warehouse is so cold at night and so hot in the day, it is a very big problem.”  
*Female, Elderly (60+)*

“There is nothing good about Mangateen. People are living in a warehouse which is not good for any human being. There is no proper hygiene and it is overcrowded. Life is very challenging.”  
*Female, Elderly (60+)*

“When it rains we are suffering. There are many diseases that will affect us. We need to have some space so that we will at least be comfortable.”  
*Female, Adults (35-60)*

However, some residents have acknowledged the efforts of site management and shelter agencies in seeking a solution.

“What is good is that we have now received tents to stay in. This is much better than the warehouse.”  
*Male, Elderly (60+)*

“Concern is trying it's best to put up some shelters but still there are gaps. Many people/IDPs have no shelters, they are

living in the warehouse.”  
*Male, Youth (18-35)*

### WASH partners work appreciated

Many new arrivals expressed gratitude at the work of partners to provide water and construct latrines.

“The water problems are now improving since there was an increase in water points in the camp. This has been a great advantage to us.”  
*Male, Adults (35-60)*

“We can't complain about the water. There is plenty. We only need some individuals to provide maintenance to the water points.”  
*Female, Adults (35-60)*

People also provided some suggestions and identified a need for certain non-food items in order to maintain personal hygiene.

“There are no basins or buckets for bathing. There are no bathing shelters and no hoes for cleaning the ground.”  
*Male, Adults (35-60)*

“The water bladder is a problem because it gets very hot very fast. It may need to be changed to a tank.”  
*Male, Elderly (60+)*

“The toilets need some people to maintain them. They need to be washed and make sure they are not spoiled by children.”  
*Female, Elderly (60+)*

## This week Internews and DRC collected 86 unique feedbacks in Mangateen:

- Adults (over 35 years old) 49%
- Youth (18-35 years old) 11%
- Elderly (60+ years) 40%

**Data collected from 51 females (55%) and 41 males (45%).  
The team interacted with 92 relocated IDPs over three days.**



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## What We Heard This Week Continued

### No Access to Education causing stress for children and parents

Many people expressed extreme concern for the disruption in education for children and young people. They explained that having no access to schools and not being able to predict when they will have access is causing serious emotional distress to pupils on top of that caused by this recent displacement.

"The main issue for us now as youth is education because if there is no school there is no life to be enjoyed."

*Male, Youth (18-35)*

"We appeal to UNMISS to focus on the issue of education. It is affecting the youth because when we are in the PoC we enjoy our studies but now there is nothing."

*Male, Youth (18-35)*

"Our children have no school and they are now so unhappy. They think a lot of their studies and we are disturbed by their stress."

*Female, Adults (35-60)*

Some members of the community have tried to fill the gap by creating their own school but a lack of space and materials is preventing their progress.

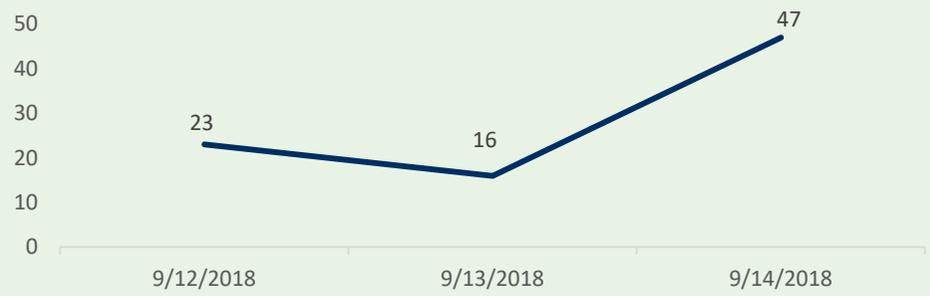
"We have a temporary school in which there are no text books, no pens, no desks or tables and limited class rooms. There are basic requirements for running a school that we don't have."

*Males, Adults (35-60)*

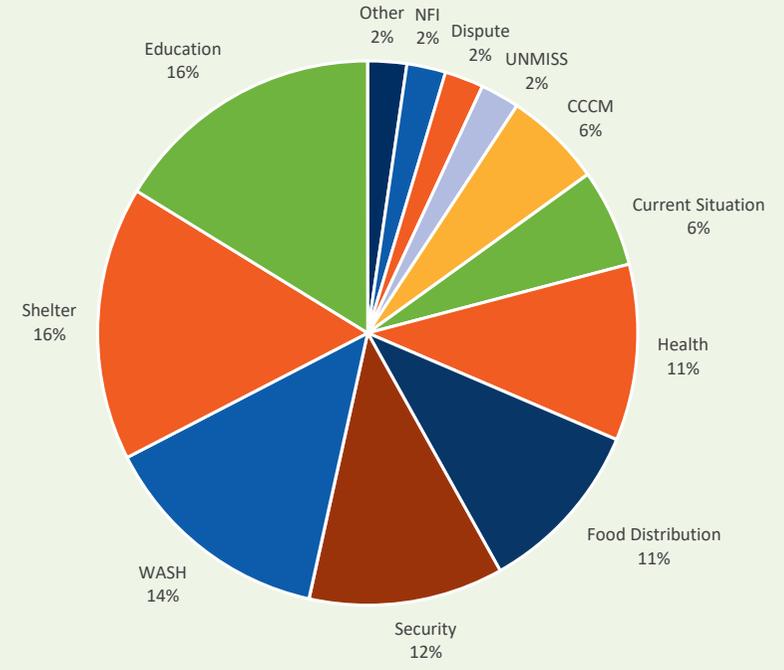
"The teachers have tried their level best to establish both primary and secondary schools but they have no support since the education partners have not yet responded."

*Male, Youth (18-35)*

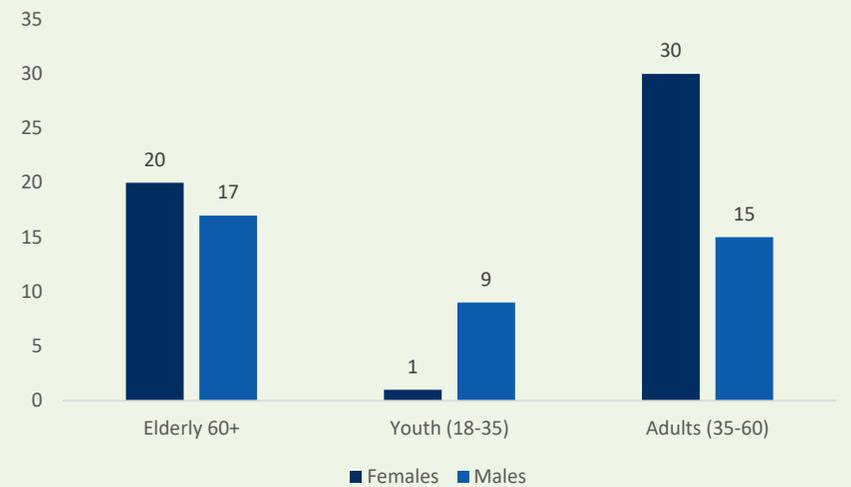
## Community Feedback by Date Collected



## Community Feedback by Category



## Community Feedback by Age & Gender





In Jamjang, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Jamjang 89.4 FM, a humanitarian radio station in Ajuong Thok, conducting listening groups to gather community feedback. If you have information to be shared with refugees or humanitarians, please contact: Humanitarian Project Manager Jelena Savic (jsavic@internews.org) or Team Leader James Mafer (jmafer@internews.org).

### What We Heard This Week – Feedback from the Community

#### A well without fence and cover

A listening group has heard how a broken fence and cover of a well at the water point in Block 51 is causing fear as this creates a danger to the safety of their children. They ask if Samaritan's Purse can repair the cover and fence.

*Adults, Ajuong Thok, Block 51*

#### NFI for the elderly

Refugees in Ajuong Thok said that DRC had not been distributing in-kind items to the elderly since 2015, i.e. beds, mattresses, blankets and torches, and ask if there any plans to do so again?

*Adults, Ajuong Thok, Block 51*

#### Are we low on drugs

Families in Block 12 Ajuong Thok said that they fear that health workers in their block had run out of drugs and have

#### Difficult to install doors because of a lack of nails

Refugees expressed their thankfulness to DRC for distributing doors in Ajuong Thok camp. They now look forward to being distributed with nails and screws to install the doors.

*Adults, Ajuong Thok, Block 12*

#### ...but maybe they should look in Block 28

A youth listening group in Ajuong Thok complained [about the rumor] that some people had sold their roofs several times. Many believe this abuse has affected those who have never received roofs. They ask DRC to conduct a new assessment and verification before giving any more roofs in the future. The participants acknowledged that DRC had performed an assessment previously.

*Youth, Ajuong Thok, Block 28*

called on AHA to provide replacement drugs in the blocks.

*Adults, Ajuong Thok, Block 12*

#### Who should get the nutrition supplements

The listening group in Block 51 said people are still demanding AHA to redistribute nutrition flour for children aged 24 to 59 months instead of 6 to 23 months. They say they need it to prevent their children from becoming malnourished.

*Adults, Ajuong Thok, Block 51*

#### Mosquito nets for malaria prevention

Listening groups are hearing that a rise in mosquitoes has led to a perceived rise in malaria. Residents have asked AHA to distribute mosquito nets.

*Adults, Ajuong Thok, Block 12*

#### Classes without seats

Since the inauguration of the new classrooms at Napata Primary School in Block 12 Ajuong Thok in April, students were sitting on the floor. Parents asked if LWF could provide the school with benches and seats.

*Adults, Ajuong Thok, Block 12*

#### ...and when they do have classes, perhaps too many?

Over in Block 28 refugees complained that the school hours changed to a double shift system just two weeks after the start of new term. They want to keep the morning shift only for their students, instead of double shifting them.

*Youth, Ajuong Thok, Block 28*



LWF Education Coordinator and UNHCR Education Officer encourage families in Ajuong Thok to send their children to the new school. Photo/Internews

### Jamjang 89.4 FM Weekly Program Highlights



#### Health Program: IRC trains teachers in Ajuong Thok and Pamir on first aid.

Jamjang FM team covered a workshop organized by the Health Department of IRC on first aid for teachers in Ajuong Thok and Pamir. The workshop included practical and theoretical aspects as well as contents of first aid kit. The teachers learned about symptoms of headaches, fever and abdominal pain and how to help students in school to be treated as soon as possible. They commended the training and said it would help them to save lives of students or any emergency cases in their families and the community.



#### Vulnerable Group Program: Distribution of NFI to disabled children in Ajuong Thok.

In an interview with Jamjang FM, Jackson Yiik, LWF Protection Officer said that distribution of the NFI to disabled children was inclusive of blanket, carpet, mosquito net, soap, clothes, toothpaste, shoes, razor and other items. Fatoma Kahlil, Head of Ajuong Thok

#### 16 Feedback Collected From:

Adults (over 35 years old)	31%
Youth (18-35 years old)	38%
Elderly (60+ years old)	31%

#### Feedback gathered through 271 interactions with:

195 females
76 men

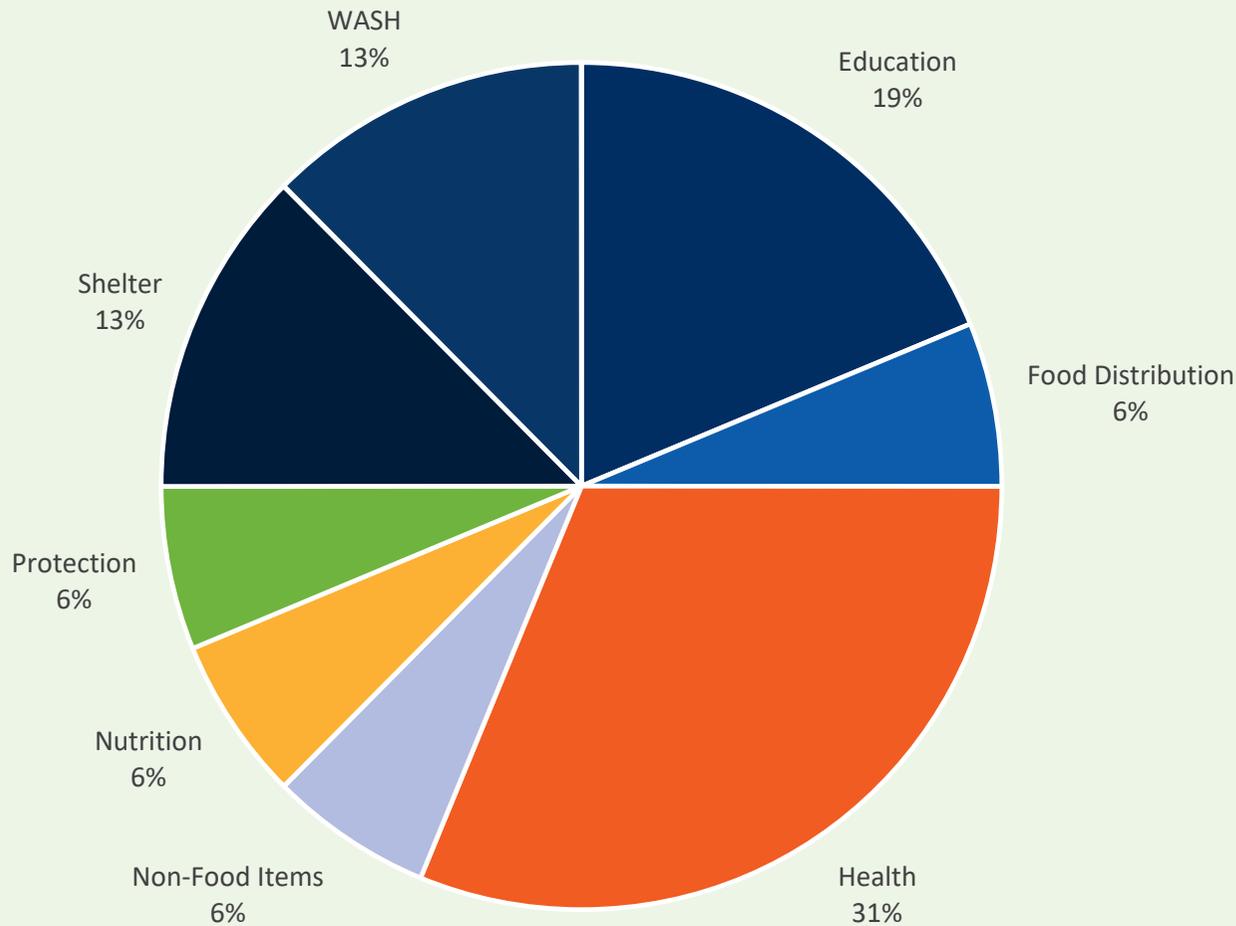


### Community Feedback

### Weekly Program Highlights Continued

Internews Jamjang collects feedback on a weekly basis through listening groups, over the phone or by SMS and through direct interactions our staff have with community members. The pie chart below illustrates the overall categories in which feedback was collected this period.

Women Union thanked LWF for its role in addressing the needs of children with special needs. Jamjang FM interviewed some families who thanked the LWF for helping their children. They asked LWF to distribute torches in the future if possible.



#### Education Program: Importance of the new school in Ajuong Thok.

As many families refused to transfer or send their children to a newly opened school in Ajuong Thok Jamjang FM produced a show about this issue. During the program, Dendi Kiye, LWF Education Coordinator urged the refugees to send their children to the new school. Abraham Achiek, UNHCR Education Officer said that the school was constructed to solve the crisis of overcapacity and to meet the needs of children coming from the Nuba Mountains. Refugee participants appreciated the opening of the new school and have noted that education of their children was very important.

#### With Refugees Program: Registration processes of new arrivals in Yida.

Internews Jamjang FM team produced a package program about the registration process for new refugees at the reception center in Yida known as "Level One". Samuel Kuir, UNHCR Protection Officer told Jamjang FM that UNHCR office works to welcome the new arrivals that starts with registration process. Jamjang FM spoke with officials at the reception center to learn more about their work, as well as the CRA, LWF Child Protection team, CARE International and AAHI. The program included interviews with the new refugees at the reception center about their knowledge of the services provided by the humanitarian organizations in Ajuong Thok and Pamir camps.

### Programs Produced and Broadcast

Internews Jamjang runs humanitarian radio station, Jamjang 89.4 FM in Ajuong Thok. The programs are largely based on feedback from community members, and insight from humanitarian organizations. Our main topics this week were:

	<b>HUMANITARIAN</b>	<b>2</b>
	<b>HEALTH</b>	<b>1</b>
	<b>AGRICULTURE</b>	<b>1</b>