



In Bentiu, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Kondial 97.2 FM, a humanitarian radio station inside the Bentiu PoC, conducting listening groups to gather community feedback. If you have information to be shared with the PoC or humanitarians, please contact: Humanitarian Project Manager Akiiki Tusiime (atusiime@internews.org) or Team Leader Pout Tuor (ptuor@internews.org).

What We Heard This Week – Feedback from the Community

We Need Our Own Space!

Women Leaders in Bentiu Town are requesting any humanitarians to provide them with construction materials to set up an office of their own. They don't feel comfortable sharing office with men.
Adult Women, Bentiu Town

Culture for Peace

More than 40 people in Bentiu Town indicated that they need humanitarian peace partners to engage youth in cultural activities to reduce stress and trauma in Bentiu town.
Youth & Adults, Bentiu Town

We Need Office Chairs

The Traders Union in Bentiu Town said that they lack chairs for their office. The UN Civil Affairs responded to their request and will be providing them with office furniture.
Adult Traders, Bentiu Town

We Need Your Protection

Residents in Ding Ding village in Rubkona are requesting humanitarian protection

partners to deploy UN Peace Keepers in distribution centers to stop insecurity.
Youths & Adults, Rubkona Town

Help The Girl Child

Girls in listening groups in all Sectors of the Bentiu PoC said that there is a lot of underage pregnancies. They are requesting agencies to conduct sensitization on how to avoid teenage pregnancies in Bentiu Town and Bentiu PoC.
Girls, Bentiu PoC

Kudos DRC – Say The Disabled

The Disability Community Committee expressed happiness when DRC repaired their damaged bicycles. Their wish is for DRC to continue with the good gesture.
CDC, Sector 2 Block 2 in Bentiu PoC

Well-Done Mercy Corps

Adults and youth in Bentiu town appreciated Mercy Corps Education Department for providing school feeding to primary schools in Bentiu and Rubkona County. They are requesting for an

extension to eight other primary schools in the PoC.
Youths, Bentiu Town

Good services Concern Worldwide

Adults listening in Sector 5 Block 7 and Block 11 whose shelters had collapsed are happy with Concern Worldwide for providing them with wooden poles. They need Concern Worldwide to continue distributing wooden poles.
Adults, Sector 5 Block 7 Bentiu PoC

Good services INTERSOS

Upper Nile Primary School teachers appreciated INTERSOS for responding to their feedback and constructing three school latrines.
Teachers, Sector 4 Block 6 Bentiu PoC

Thanks for The Money!

Sixty women in a listening group are happy with AMA for assisting them with money. They said the little they received from the AMA is helping them improve their businesses.
Youths, Bentiu Town



Gatluak Gabriel and Johnson Gatleak from IOM CCCM appearing on Kondial FM to explain resumption of services in the PoC.
Photo/Internews

192 Feedback Collected From

	• Adults (over 35 years old)	15%
	• Youth (18-35 years old)	82%
	• Children (0-18 years old)	3%

Feedback Gathered Through 2,360 Interactions

	• Listening Group	9%
	• Information Officer	89%
	• Phone	2%

Kondial 97.2 FM Weekly Program Highlights

Women Show

On World Food Day, WFP Programme Assistant Simon Makuei Gai explained the importance of food assistance to people in South Sudan. This he said while appearing on the Women Show. The WFP official reiterated his organization's commitment to continue supporting IDPs and refugees with food aid in both South Sudan and beyond the country's border. The Women Show presenter interviewed some IDPs on the streets of the PoC and they expressed satisfaction with the agencies providing them with food and other live saving humanitarian aid.

Afternoon Show

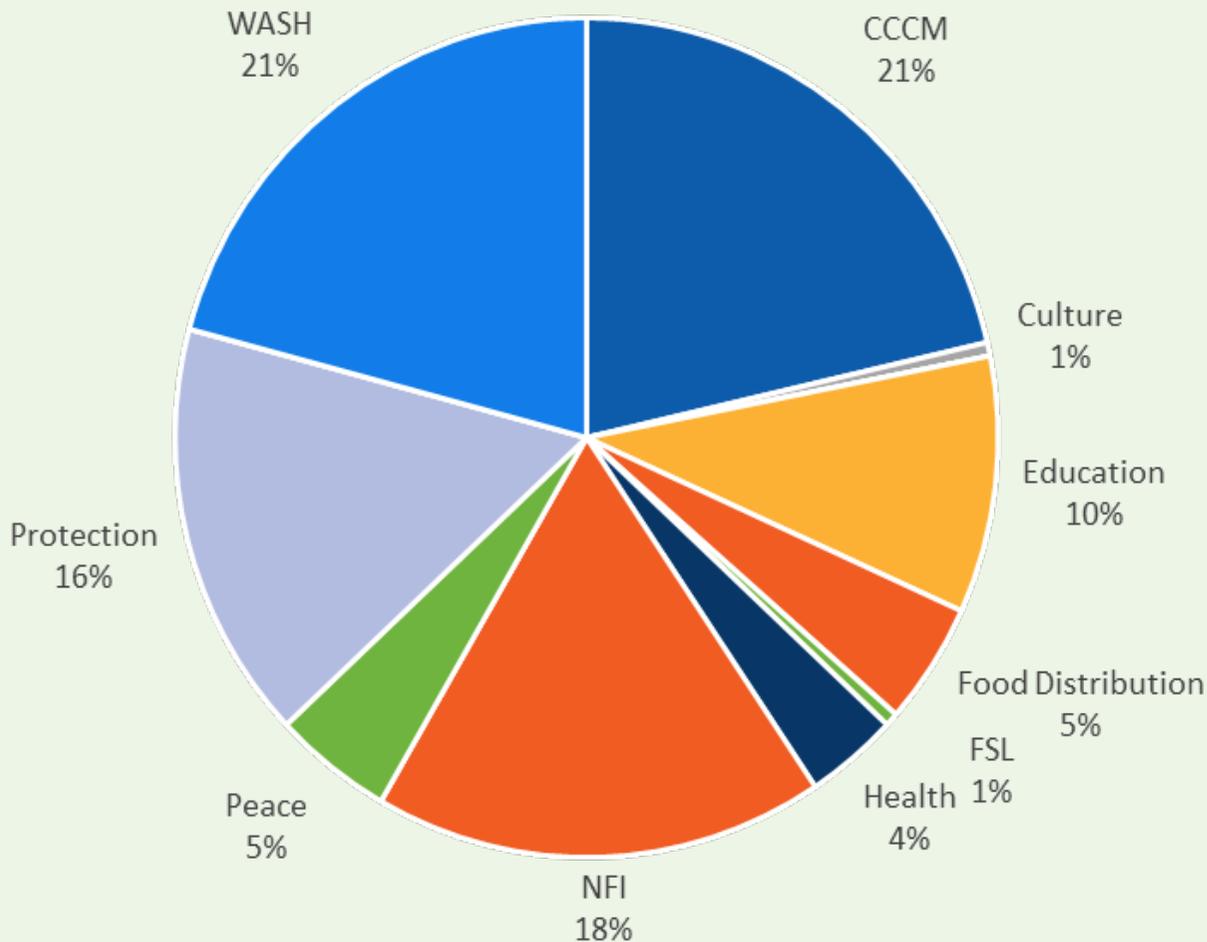
Women in Bentiu Town are happy about the new center opened for them by Assistance Mission Africa (AMA). While appearing on the Afternoon Show, the AMA Field Officer Tomas Makur said that the center will be used by women for activities like peace trainings including reporting GBV related cases and as a space for meeting and engaging in meaningful conversations. Beneficiaries who attended the inauguration of Women Center extended their appreciation to AMA for building the facility.



Community Feedback

Weekly Program Highlights Continued

Internews Bentiu collects feedback on a weekly basis through listening groups, over the phone or by SMS and through direct interactions our staff have with community members. The pie chart below illustrates the overall categories in which feedback was collected this period.



Afternoon Show

On the United Nations Day, UNMISS - Bentiu Head of Field Offices Hiroko Hirahara thanked all community leadership and residents of the PoC for the cooperation shown to UNPOL in improving internal security of the IDPs. The 73rd anniversary of the United Nations Day was graced by the community leadership, humanitarians, UNMISS staff and residents of the PoC. The day has been observed since its formation on 24 October 1945. South Sudan became a member of United Nations after seceding from Sudan in 2011. On the same event, PoC Chairlady Deborah Nyabol Gai sent a message of appreciation to UN peacekeepers and humanitarian agencies for providing physical protection and support to the civil populations across South Sudan.



Evening Show

Some parents in Bentiu Town confront school authorities when their children do not get good grades to enable them get promoted to the next level. This was revealed by Ezekiel Maet the Nyueljul Primary School Deputy Head Teacher in a recorded show. He asked parents not to blame the school authorities for the pupils' poor performance but urged them to monitor their children and ensure that they attend classes throughout the term and not just turn up to sit for exams. He warned parents that their children risk being barred from doing examinations if they do not attend school on a regular basis. Some parents who talked to Kondial FM agreed that there are children who don't attend school regularly. They promised to cooperate with the school and have children attend classes consistently.

Programs Produced and Broadcast

Internews Bentiu runs the humanitarian radio station, Kondial 97.2 FM in the PoC. The programs are largely based on feedback from community members, and insight from humanitarian organizations. Our main topics this week were:



HEALTH	7
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HUMANITARIAN	6
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EDUCATION	5
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In Juba, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Boda Boda Talk Talk, a mobile audio service inside the UN House PoC, conducting listening groups to gather community feedback. If you have information to be shared with the PoC or humanitarians, please contact: Humanitarian Project Manager Siobhan McEvoy (smcevoy@internews.org) or Humanitarian Multimedia Trainer Tidio Betty (tasaya@internews.org).

What We Heard This Week – Feedback from the Community

Good leadership handover

Some members of the community appreciated ACTED's support to the community leadership process. They said that this time in PoC3, the handing over to the new leadership was successful. They said in the previous handover some of leaders took with them the chairs of the CMC which did not happened in the recent hand over. They praised the previous leadership for their good work.

Adults, PoC 3 Zone D

Training on stress management

Some religious leaders are asking for training on trauma, psychological and stress management. They said that there are many people who are traumatized among the congregations including pastors. They are asking for the training so that they can, at least, give some support.

Adults, PoC 3 Zone I

NFI distribution

Residents expressed their happiness after they received plastic sheets

and other items. "We are happy we received some NFI but a sleeping net is not there we still need one because mosquito are disturbing us at nighttime". Meanwhile, some of the residents in POC 1 are saying that distribution of non-food items has been delayed for too long and they don't know why. On the other hand the residents in Block C of POC 3 are saying their block was missed during the assessment.

Adults, PoC 3, Zone D and PoC 1, Block S

Peace engagement through sports

The youths in the POCs are happy with Whittaker for the peace engagement through sports. "We are happy for the start of the football tournament in POC. What we need is support for football teams with sports shoes and wear". They said the peace engagement program or tournament can help most of the youth during the current situation in the country.

Youth, PoC 3, Block A and F

Snake occupying a shelter

Residents of Zone H in POC 3 said a big snake has taken over one of the shelters in their blocks. "We have a big snake that has come to our block and it has gained residence from one of our shelters and we can't risk to chase so we request the concerned partners to respond to our problem".

Adults, PoC 3 Zone H

Reading space after classes

Students in PoC 3 have expressed concerns over a lack of reading space in the school after classes. They explained that students finds it difficult to read in the class because the classroom because they are very congested. They said that if there could be a space within the school where students can go and read in, it would be helpful.

Meanwhile in PoC 1 some students are asking for an increase in the number of teachers in the schools.

Students PoC 3, Zone G and PoC 1 Block E



BBTT community correspondent conducting a discussion with students of hope secondary school in POC 1 on challenges affecting them. Photo/Internews

This week BBTT collected 78 unique feedbacks throughout the POCs:

- Adults (over 35 years old) 56%
- Youth (18-35 years old) 36%
- School Age (11-18 years old) 3%
- Elderly (60+ years) 5%

Data collected from 421 females (62%) and 258 males (38%) in PoC 1 (32% of feedback) and PoC 3 (68% of feedback).

BBTT interacted with 679 PoC residents through the following methods:

- Listening Group 35%
- Informal Meeting with BBTT Staff 65%

Boda Boda Talk Talk Weekly Program Highlights



A new protection mechanism in PoC

ACTED, the camp management has launched a protection project at the UN House PoCs. Soro Paul the Protection Project Officer said the project is to strengthen the community based complaints mechanism and the prevention and response to sexual abuse in the two PoC sites. This will be a grass-roots approach to addressing GBV related cases. It will also strengthen youth empowerment as they intend to teach the youth on different courses.



Children moving barefoot to latrines

In relation to the hygiene around latrines, in an interview with BBTT, Nile Hope stressed that accessing locations like latrines and bathrooms barefooted is a bad habit and may lead to the spread of diseases. Juma from Nile Hope said that it is the role of parents to make sure that children are safe and do not contract diseases from latrines.

Sports for peace tournament

Whittaker Peace and Development Initiative and the Sports Organizing Committee organized

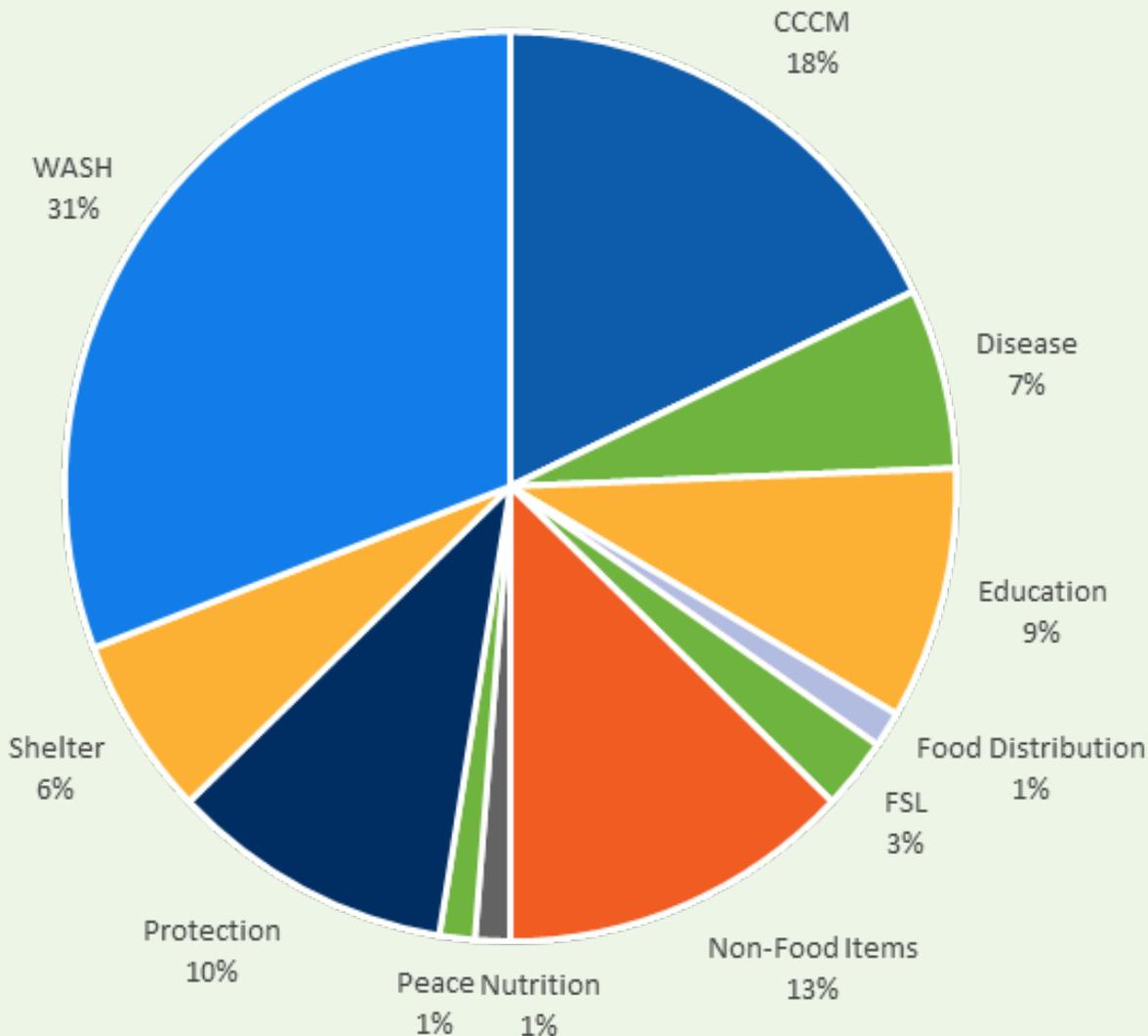


Community Feedback

Weekly Program Highlights Continued

Internews Juba collects feedback on a weekly basis through listening groups, over the phone or by SMS and through direct interactions our staff have with community members. The pie chart below illustrates the overall categories in which feedback was collected this period.

a 'Football for Peace Tournament' for senior teams in PoC 3 playground. Nial Gai from Whitaker said sports will promote peace and unity among youth. "Sports is one thing that brings peace in a community and the youth have already known themselves which is one step to peace development. We have so far planned for all stages both seniors and juniors teams". The junior teams will start immediately after the senior teams have completed their games.



Diabetes treatment at IMC

In response to a community call for diabetes test at POC, Gel Samuel, a clinical officer in IMC, said that they have diabetes tests and treatment at their clinic. He urged the community to always go to IMC for the test and treatment. He added that diabetes is a non-communicable disease that can be managed throughout one's life.

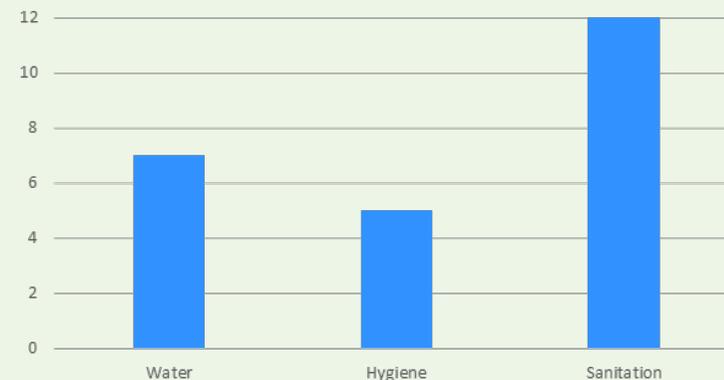


Accessing the Weapon-Free zone

The community said they are at risk at the weapon free zone where they get firewood and grass for domestic use. In an interview with BBTT, Lul Deng the head of the Community Watch Group in POC 3, said they are aware of the issue and will work with the other responsible partners to solve the problem. He said everyone who goes out for firewood should be careful. "Let us be careful when going to collect firewood in the bush and come back early"

WASH - Detailed Feedback

These graphs detail the feedback on WASH that was received this week. 24 feedback were recorded on the topic, reported by 76 IDPs including 50 females and 26 males.





In Jamjang, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Jamjang 89.4 FM, a humanitarian radio station in Ajuong Thok, conducting listening groups to gather community feedback. If you have information to be shared with refugees or humanitarians, please contact: Humanitarian Project Manager Jelena Savic (jsavic@internews.org) or Team Leader James Mafer (jmafer@internews.org).

What We Heard This Week – Feedback from the Community

New distribution site for Zone E and F in Pamir

Refugee women at Block 40, Zone E of Pamir explained that they were far away from General Food Distribution (GFD) site and have added that they were facing difficulties in transporting their food rations. They asked if UNHCR could construct new GFD center nearby their block to shorten the distance for them.

Adults, Pamir, Block 40

Students request new exercise books

Students of Baankhy primary school in Ajuong Thok complained over lack of exercise books. They said that the exercises books they had received were all used during the last term and have added that their concern was raised with the school administration but with no solution provided yet. They also added that their families could not afford to buy them exercise books and have asked if LWF could address their issue.

Youth, Ajuong Thok

Farming lands need to fight food shortage

Refugees at Block 40 in Pamir Camp requested IRC Department of Economy Recovery and Development (ERD) to provide them with enough seeds and

farmlands as well as agricultural scales to promote food security in the camp. They explained that reductions in monthly food packages made by WFP had put an extra burden on them and have shared that the farming would be the best way to satisfy their needs and increase their self-sustainability.

Adults, Pamir, Block 40

Fencing Child Friendly Space protects children lives

Refugees at Block 63 in Ajuong Thok expressed their concern about unfenced Child Friendly Space (Kadugli) in the block. They explained that movement of vehicles and motorbikes in the area was threatening the lives of children in Kadugli CFS and thus, they have requested if humanitarian partners could provide the fence.

Adults, Ajuong Thok, Block 63

How to contact ambulance remains a problem in Pamir

Block 43 refugees said that ambulance service was not responding quickly in cases of emergency in Ajuong Thok. They were facing difficulty in contacting the ambulance because they do not know the number and whom to contact. They

explained that in most cases patients were carried on beds to the health center and have asked if this service could be improved.

Adults, Pamir, Block 43

Boys at Kings of Nuba want school uniforms

Alternative education male students (ALP) at Kings of Nuba complained that uniforms are only distributed to female students with no explanation about uniforms for other students. They asked if the uniforms could be provided to male students too and wish to know when.

Youth, Pamir, Block 43

Providing separate shelter for disabled children

One family in Pamir Camp Block 40 shared with Internews that their disabled child with epilepsy would need special attention and better living conditions. They asked if the child could be provided with separate mosquito net as well as separate shelter to prevent sharing bed with others. They claimed that this concern was reported to DRC but with no follow up action.

Adults, Pamir



Mechanical trainee explains to Jamjang FM correspondent the process to fix a vehicle. Photo/Internews

This week Internews collected 20 unique feedbacks:



- Adult (over 35 years old) 75%
- Youth (18-35 years old) 25%



Internews interacted with 500 people through:

- Listening Group 100%

Data collected from 420 females (84%) and 80 males (16%) in Ajuong Thok Camp (25%) and Pamir (75%).

Jamjang 89.4 FM Weekly Program Highlights



Youth Program: DRC supports sports activities

Chodit Kiir, DRC Community Services Officer presented to Jamjang FM their plan to improve on sport activities in 2019. He asked youth to embark on the sport even when equipment and requisites were not enough. Abdul-Jabbar Abdul-Rahim, Ajuong Thok Sports Committee Chairperson appealed teams and all sport clubs to be resourceful and cope with little equipment they have. Jamjang FM brainstormed with a number of youth in Ajuong Thok and Pamir camps where they had asked DRC if it could create sport space as well as provide them with sport equipment.



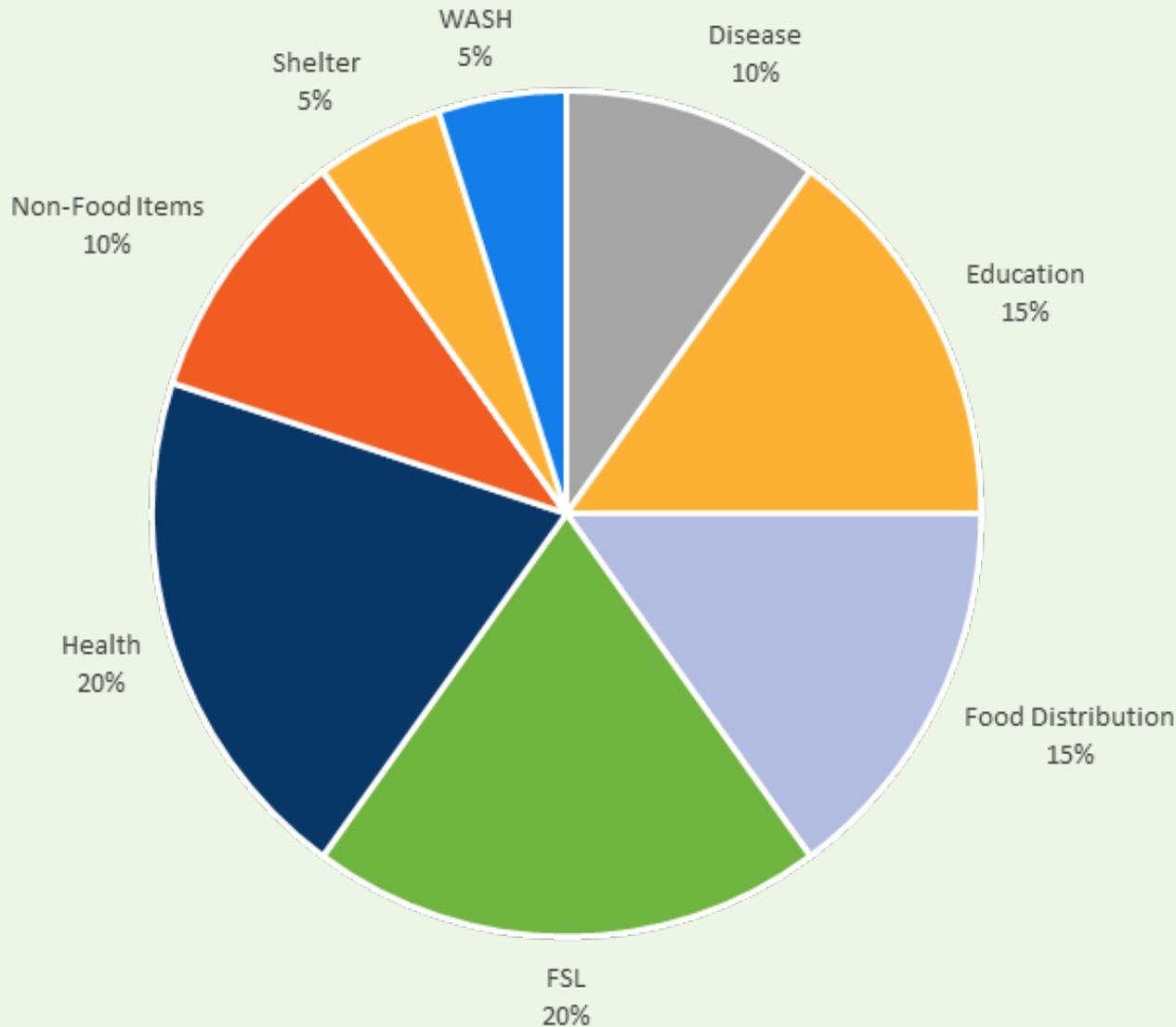
Training Program: AAHI Vehicle Mechanics Training for the refugees and host community

Abdu Emmanuel, AAHI Mechanical Trainer said that eight trainees including a young woman were trained in vehicle maintenance and repair as well as electrical and electronic systems among other topics. Patrick Barreau, AAHI Workshop Manager explained that the purpose of this training was to help the community acquire knowledge they would benefit from in the future. He noted that they would organize trainings for four batches of trainees every three months from next year. Trainees said that this training was beneficial to them and many refugees expressed their joy and happiness to AAHI and UHNCR for providing this training opportunity.



Community Feedback

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Weekly Program Highlights Continued



Peace Program: Ways to promote peaceful coexistence among communities

Mahdi Musa, Ajuong Thok Paramount Chief urged refugees and host community to strengthen their ties. Bol Akol, local community chief appealed the refugees and local community to practice and put in place recommendations of the meeting regarding peaceful coexistence and cooperation. Frank Mashapa, UNHCR Field Officer appealed both community leaders to pass and promote messages of peace in the community. Paulino Deng, CRA Field Officer affirmed their obligation to support peaceful coexistence among the communities. A number of refugees and host community in Pamir spoke to Jamjang FM about the importance of peaceful coexistence.



WASH Program: Commemoration of Global Handwashing Day in Ajuong Thok and Pamir

Lilian Igube, UNHCR Nutrition Officer appealed community in Ajuong Thok to practice effective handwashing during the preparation of food, before eating and after using latrines. Dr. William Marcello, IRC Deputy Health Program Manager appealed Pamir Camp community to use soaps for washing hands and ash instead if soap was not available. Abdurrahman Balael, Pamir Camp Chairman pointed out that effective handwashing was the key for healthy life. Jamjang FM spoke to many people in Ajuong Thok and Pamir during the celebration where they had expressed their readiness to put in place the effective handwashing protocol.

Programs Produced and Broadcast

Internews Jamjang runs humanitarian radio station, Jamjang 89.4 FM in Ajuong Thok. The programs are largely based on feedback from community members, and insight from humanitarian organizations. Our main topics this week were:

	EDUCATION	2
	HEALTH	3
	WOMEN & GIRLS	2



In Malakal, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Nile 98.0 FM, a humanitarian radio station inside the Malakal PoC, conducting listening groups to gather community feedback. If you have information to be shared with the PoC or humanitarians, please contact: Humanitarian Project Manager and Trainer Nimaya Manasseh (nmanasseh@internews.org) or Team Leader Dau Chol (dchol@internews.org; +211 916930440).

What We Heard This Week – Feedback from the Community

A Snake in our toilet

Residents said a snake has occupied their toilet so they have stop using it. The residents are asking WASH cluster to spray the toilet with medicine that kills snakes so they can restart using it without fear.

Youths & Adults, Sector 1 block B

Women thanked Oxfam for providing grinding mill

Women shared that they are happy with Oxfam for installing a grinding mill in their sector. They said the grinding mill will help them grind their sorghum rather than boiling it. Farmers also ask Oxfam to provide water pumps to irrigate vegetables seeds they received from the organization.

Youths & Adults, sector 2, 3

Is there a new skin disease in the PoC?

Residents told our listening groups that their children as well as adults have been affected by unknown skin disease. They said the disease affects hands, hair and other part of the body. They are asking Health Cluster to make an assessment to find out the causes of the skin disease.

Adults, Sector 1 & 2

Fix our stolen toilet doors

Elders and persons with special needs in the PoC have told our listening group that the doors of their specialized

toilet have been stolen. They said they now walk a far distance to find alternative toilets. They are asking WASH to fix the toilet doors in order to reduce the stress they are going through.

Adults, Sector 1A block A

We need out own water point

New arrivals at the DRC compound told our listening group that they are being discriminated by some residents when collecting water. They said residents keep telling them not to fetch water from their blocks. The new arrivals are asking IOM to make for them their own water point to avoid conflict with the neighbors.

Adults, Sector 2 DRC Compound

Replace bar soap with liquid one

Women told our listening group that they acknowledged IOM WASH department for providing bar soap for cleaning their drinking water jerry cans. However, they said the bar soap does not clean the jerry cans thoroughly. They ask IOM to replace the bar soap with a liquid brand best for cleaning the inside of a jerry can.

Adults, Sector 1 block K



Nile FM Community Correspondent interviews a winner of radio competition on Global Hand Washing Day in PoC sector 2. Photo/Internews

50 Feedback Collected From

- Adults (over 35 years old) 82%
- Youth (11-35 years old) 14%
- Children (0-18 years old) 2%

Feedback Gathered Through 1,778 Interactions

- Listening Group 56%
- Information Officer 42%
- Telephone Calls 2%

Nile 98.0 FM Weekly Program Highlights



Global Hand Washing Day radio competition: Special call-in program

On the Global Hand Washing Day IOM Hygiene Supervisor explained in a call-in program why his agency organized a one-day competition on Nile FM. Sandy Ageed said the competition was to encourage the community to wash their hands in order to protect themselves from sicknesses and diseases. There were 40 callers who participated in the question and answer contest which ended with 14 winners among them three women. The winners answered all their questions correctly and each of them was awarded a bar and a half of soap.



Education program: Weaving fishing net contribute to economic growth

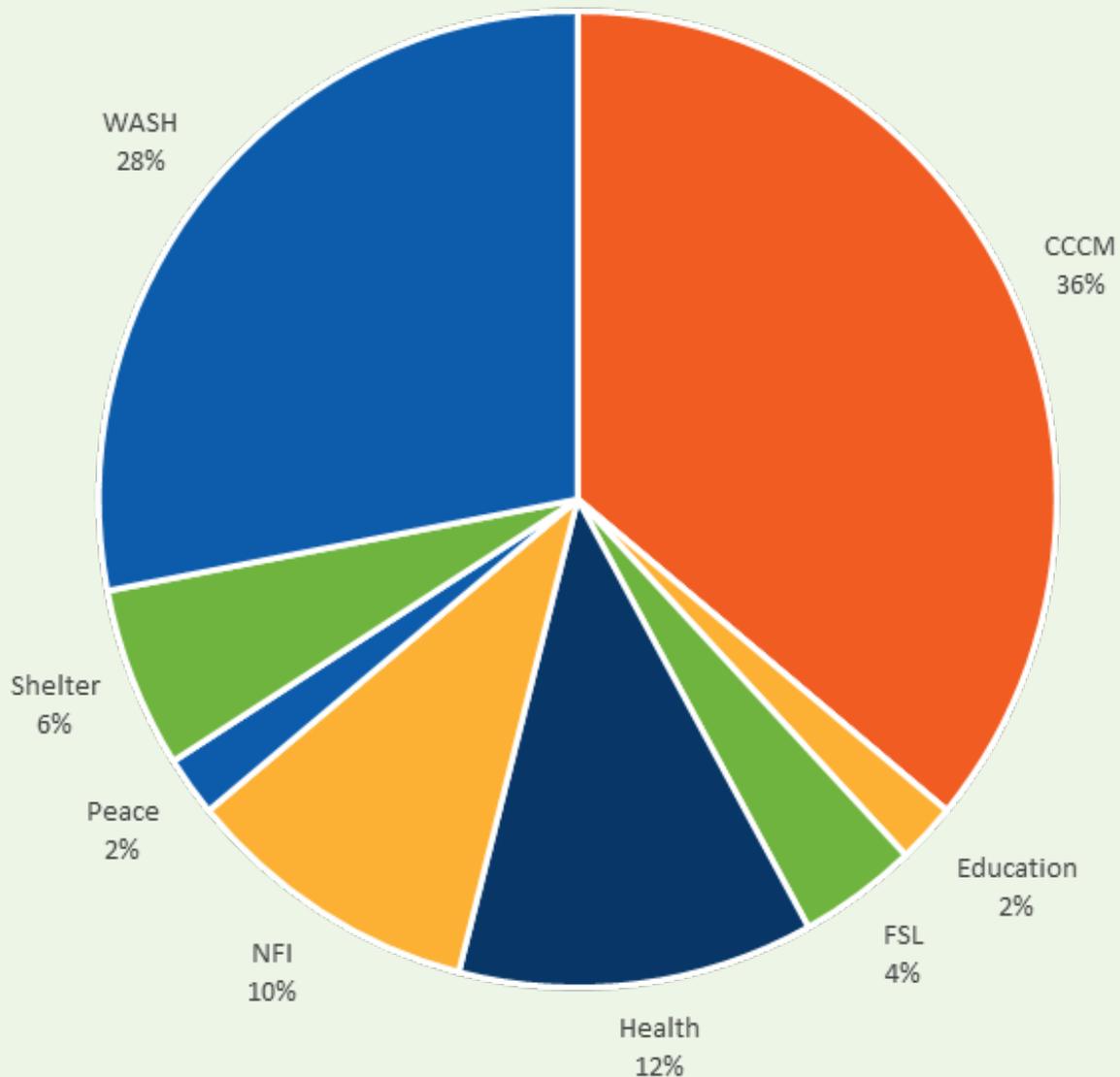
An expert in weaving fishing nets said acquiring basic skills in the craft can contribute to economic growth on family level. Juliana Dak, shared his experience on our education program that he had trained four young men who are now doing very well financially. Dak said the four men are now experts in weaving finishing nets for market. He said they young men are also skilled fishermen who use the nets for catching and supplying fish into the market. Julianna urged those interested in joining the occupation to come forward so he can train them to gain the required skills.



Community Feedback

Weekly Program Highlights Continued

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Child program: Danger on children watching films intended for adults

A mother in the PoC, Angelina Oboul, explained on our Child program that a child who was playing acrobatic ended up injuring himself. Angelina said the child was imitating a similar game being aired on TV. Angelina called on parents to keep close watch over their children and to stop them from watching dangerous games on TV. On his part, Thomas Okuch, a father, urged TV and night club owners not to allow children into the clubs to watch films that are produced for adult audience.



Health program: Measles - causes and prevention

The World Health Organization Vaccination Officer Nyawela Simon, explained to listeners on our health program that measles is caused by a transmittable bacteria called measles and affects children ages (5-15) years old. However, Nyawela added that the most affected children are those in the bracket of 4 months to 5 years. He said the signs of measles include appearance of pimples on the body, watery cold, eye pain, and high fever reaching 45 degree as well as continuous diarrhea.

CCCM Detailed Feedback

This graph details the feedback by sub-category, for the most mentioned overall category from the chart to the left.

