



In Bentiu, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Kondial 97.2 FM, a humanitarian radio station inside the Bentiu PoC, conducting listening groups to gather community feedback. If you have information to be shared with the PoC or humanitarians, please contact: Humanitarian Project Manager Akilki Tusiime (atusiime@internews.org) or Team Leader Pout Tuor (ptuor@internews.org).

What We Heard This Week – Feedback from the Community

Help, We Can Do Business

A women group in Block 11 of Sector 4 said that they could start tea business to earn some money and help their families yet that they lack initial funds. They asked humanitarian actors to consider providing incentives for this business activity in the future.

Women, Bentiu POC, Sector 4, Block 11

Why Tax Firewood?

Women in five sectors of the Bentiu POC shared their concern about being taxed for firewood they collect outside of the PoC. They said that the firewood and elephant grass was used to get little cash to feed their families and children. They asked for intervention from concerned agencies in resolving this issue.

Women, Bentiu POC, Sectors 1, 2, 3, 4, & 5

Stand For Peace, Please!

Elders in Bentiu POC said that they were happy with the peace that was celebrated recently in Juba. They appealed to the leaders to implement the peace and allow civilians to move freely without harassment.

Adults, Bentiu POC

Additional Tables

Youth Forum in Block 12 of Sector 2 said that they lack enough tables for dominoes and card games. They said that many young people prefer to hang around the POC because nothing was keeping them busy at the youth center. They asked for help and assistance in provision of support to youth in camps.

Youth, Bentiu POC Sector 2, Block 12

Peace! Train Youth, Please!

Youth in Block 12 of Sector 2 said that fighting among youth was attributed to the lack of knowledge in how the youth could own the process of peace making amongst them. They requested trainings in leadership among other to foster their skills and prepare them for life in and out of the POCs.

Youth, Bentiu PoC, Sector 2, Block 12

Additional Benches

Students at Liberty Primary School complained over lack of benches to sit on during class times. They requested agencies to support them with furniture if possible.

Students, POC, Sector 3, Block 6

Garbage in Kuerbona

Members of a listening group in Kuerbona in Bentiu town said that they lack wheelbarrows for garbage collection. They said a bad smell from the garbage was heaping in the area and have requested help from any organization in dealing with this urgent issue.

Adults in Kuerbona, Bentiu Town

Sport Materials

Students at Unity Primary School requested sporting materials to be used during leisure times. They asked Mercy Corps and UNICEF to help them with providing sporting items if possible.

Children, POC, Sector 2, Block 6

Cold Nights

Women group in Sector 3 from Blocks 1 to 16 said that they lack blankets. They stressed that the young and the vulnerable suffer a lot when they have nothing to cover themselves with during cold periods. They asked if any concerned NFI agency could urgently help them with distribution of the blankets.

Women, POC, Sector 3, Block 1-16



Kondial FM Correspondent talking to one of the farmers in the Bentiu PoC's Buffer Zone. Photo/Internews

186 Feedback Collected From

	• Adults (over 35 years old)	8%
	• Youth (18-35 years old)	90%
	• Children (0-18 years old)	2%

Feedback Gathered Through 1,563 Interactions

	• Listening Group	10%
	• Information Officer	87%
	• Phone Call	3%

Kondial 97.2 FM Weekly Program Highlights



BEYOND BENTIU RESPONSE (BBR) SHOW

Saving energy could be a way of saving lives. Kondial FM deepened the knowledge of its listeners about the topic. In a speech during the launch of the Energy Saving Stove Project in Bentiu town, Pajock Wieh, UNHCR Protection Associate urged 86 women trained in making stoves to practice their skills and help others who did not attend the training. Wieh confirmed that UNHCR would continue supporting women. Beneficiaries interviewed by Kondial FM expressed happiness with UNHCR for empowering them with important skills that will help them in future. Kondial FM will continue on following women's empowerment projects.



MORNING SHOW

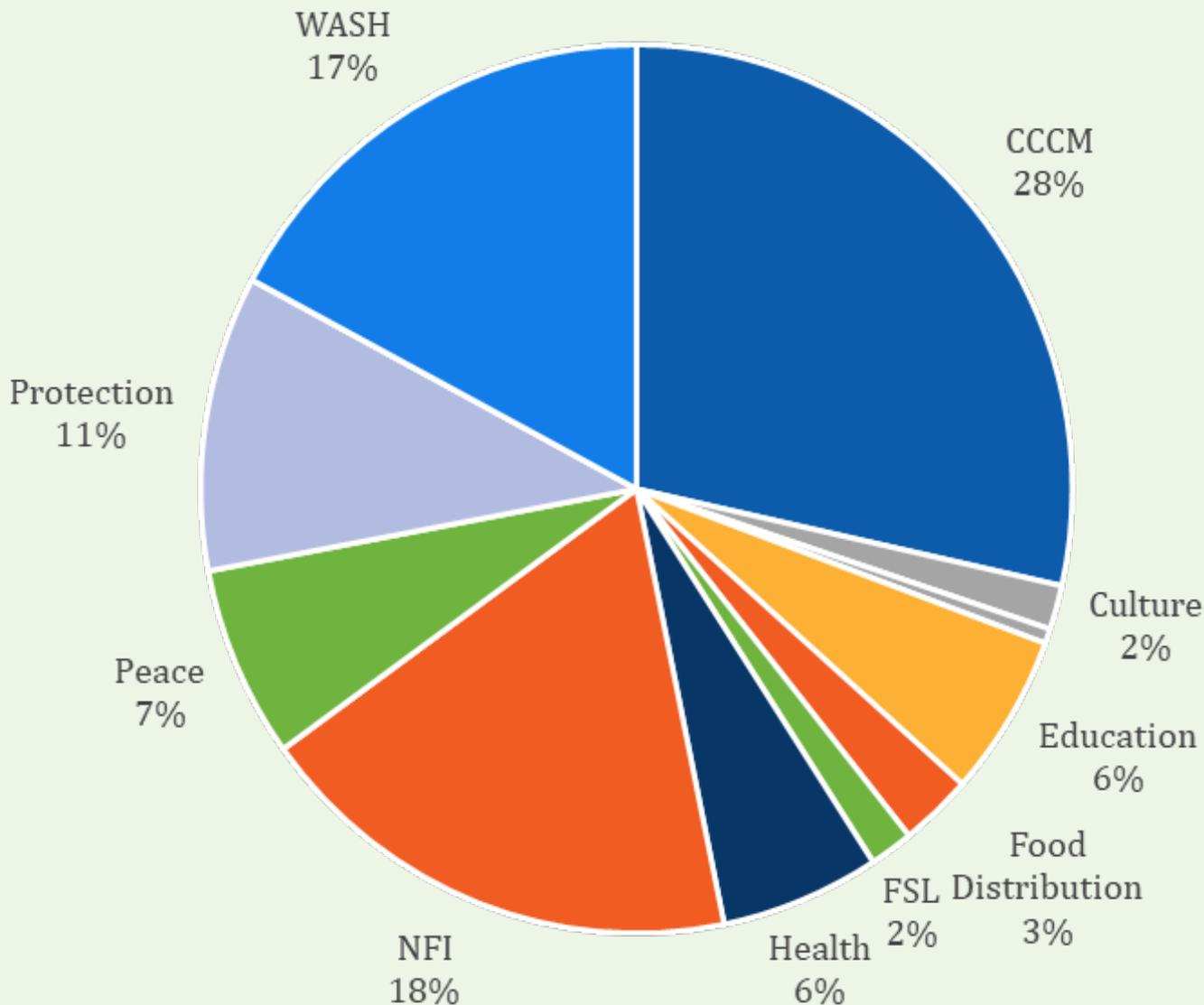
To address the issue of food and livelihoods, Peter Gatkuoth Toch, Hope Restoration FSL Coordinator was interviewed. He confirmed that his organization had allocated land to 20 farmers in Bentiu POC. While appearing on Kondial FM, he said that his agency would continue supporting the community in vegetable production and land preparation. Farmers who received land were happy with the support from the humanitarians in food and training for food production on their own. Kondial FM will share the farmers' success stories in the upcoming period to increase motivation of other beneficiaries to undertake similar project when available.



Community Feedback

Weekly Program Highlights Continued

Internews Bentiu collects feedback on a weekly basis through listening groups, over the phone or by SMS and through direct interactions our staff have with community members. The pie chart below illustrates the overall categories in which feedback was collected this period.



HEALTH PROGRAM

In Health Show, Dr. Teny Manong Chany Teny, Head of Nile Hope talked about the National Polio Vaccination campaign in Greater Unity State. The immunization is targeting children between 0 to 5 years of age and will be carried out between November 13 and 16. Callers on Kondial's Health Show welcomed the campaign in both the POC and Bentiu town and have asked the radio team to continue with health updates like this.



WOMEN'S SHOW

A set of "Responsible Parenting" messages was crafted by Internews in collaboration with protection partners and has been running on Kondial FM for two months. In a live radio show, Thijn Yian Khap, Women Vision's Data Entry Officer expressed concern about people who abandon their parenting responsibility. This was after a 12-year boy drowned in Bentiu POC, bringing the number of deaths by drowning to 20 in total. Luka Lam Machar, a resident of Bentiu town phoned in and has said that the community has the primary responsibility of looking after children. Other listeners concurred with him. Kondial FM will continue with these educational shows and promotion of children's protection.



BEYOND BENTIU RESPONSE (BBR) SHOW

Building skills is important for self-reliance. To give emphasis to this, Kondial team invited Dr. Bol Thou Nyuoth, Integrated Development Organization's Area Coordinator to BBR show to discuss life skills trainings and how people benefit from them. He confirmed that 105 beneficiaries were undertaking five-month life skill training in carpentry, tailoring and agribusiness in Rubkona town. Some beneficiaries interviewed by our correspondents expressed happiness for the training that they had said would help them to generate income for their families. Kondial FM will continue to discuss these skills and raise awareness about all direct beneficiaries of its radio programming not only those involved in training.



In Juba, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Boda Boda Talk Talk, a mobile audio service inside the UN House PoC, conducting listening groups to gather community feedback. If you have information to be shared with the PoC or humanitarians, please contact: Humanitarian Project Manager Siobhan McEvoy (smcevoy@internews.org) or Humanitarian Multimedia Trainer Tidio Betty (tasaya@internews.org).

What We Heard This Week – Feedback from the Community

Persons with disability need good care

Some persons with disability (PWD) in POC 3 are urging partners to give them good care. They asked for assistance in materials like wheelchairs and milk. Meanwhile in POC 1 the PWDs were asking Humanity Inclusion (HI) to provide mattresses, walking sticks and sleeping nets for those who live with a disability because many of them are suffering.

Adults, POC 3, Zone B and POC 1, Block E

Cash incentives for schoolgirls

A group of schoolgirls has expressed their happiness after receiving education incentives in form of cash. The cash distribution started the last week for girls from Primary 5 upwards. However, the girls in lower classes have asked about their eligibility. The students who had received funds said that the cash distributed by Stromme Foundation have motivated them to continue with their studies.

Students, POC 3, Zone C

Unemployment of youth

Some youth in POC 3 complained about need to work hard to find ways of employment in the POC. They asked agencies to employ them for casual work like fixing the fence if possible. On the other side, in POC 1, a group of youth was asking ACTED to organize football

matches and cultural tradition dances for peace to keep them engaged.

Youth, POC 3, Zone A and POC 1, Block N

Milling cash and assistances for mothers

Some women in the POC stressed that the money, currently distributed for grinding food, should be increased from 300 to 500 SSP. They highlighted that the current amount was not sufficient for graining their food outside of the POC. Meanwhile, some mothers asked Concern Worldwide to consider monthly assistance to meet children's urgent needs.

Women POC 3, Zone G and POC 1, Block F

Child protection training

Parents in POC 3 asked for a child protection training to be provided to them as well. They said that there were some parents who do not take their primary responsibility to take care of their children. Children move anywhere without fear while no one from family escorts them. "They move bare foot. They leave their parents at home walking in front of them. These parents do not correct their children. If all are trained that would add it to cultural way of protecting our children", said one mother.

Parents POC 3, Zone J



BBTT Team Leader Clinton Kenya giving a presentation on CwC to Camp Management Committee in POC 3 on November 8th. Photo/Internews

This week BBTT collected 99 unique feedback:

- Adults (over 35 years old) 54%
- Youth (18-35 years old) 34%
- Children (0-11 years old) 4%
- Elderly (60+ years old) 8%

Data collected from 320 females (52%) and 300 males (49%) in PoC 1 (25%) and PoC 3 (75%). BBTT interacted with 620 IDPs through the following methods:

- Listening Group 46%
- Informal Meeting with BBTT Staff 54%

Boda Boda Talk Talk Weekly Program Highlights

Peace Celebration
Following the recent national peace celebration, BBTT produced a program on peace festivities in the POC. For the occasion our team interviewed Mr. Riak, CMC Secretary General who spoke enthusiastically about the possibility to go home soon. He explained that a group of POC residents participated in a marching ceremony in which they traveled to town. He added that this was for the first time for some of the participants to come out since they had moved into the POC. The celebration created

a great impact on the community. BBTT will continue to follow up on implementation of the peace deal and how it affects IDPs nation wide.

Role of block and zonal leaders in camp management
BBTT produced and broadcast a program on the role of zonal and block leaders. Leaders from both POC 1 and POC 3 said that their role was related to resolving issues within the blocks and in case of not resolving them then forwarding

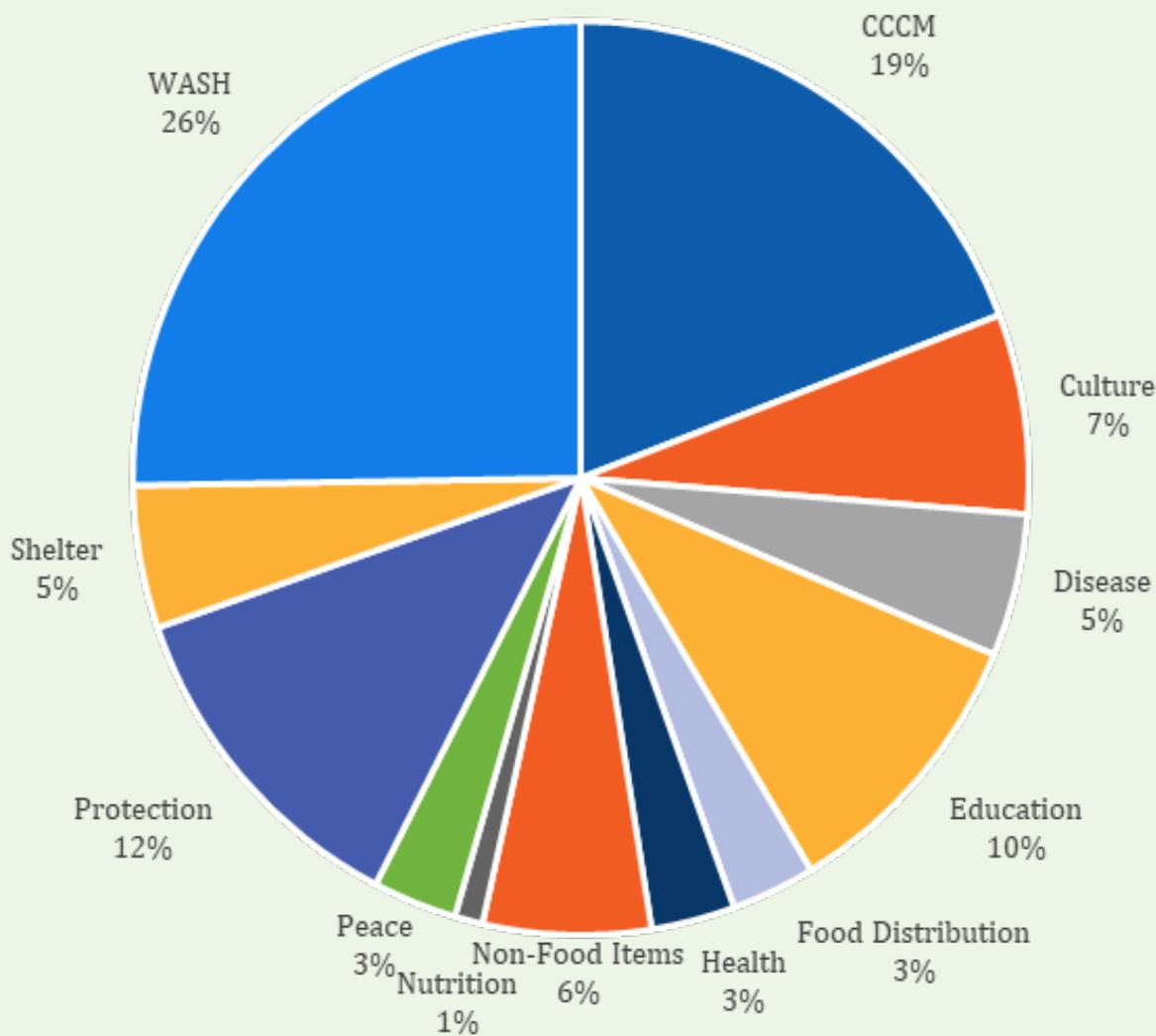


Community Feedback

Weekly Program Highlights Continued

Internews Juba collects feedback on a weekly basis through listening groups, over the phone or by SMS and through direct interactions our staff have with community members. The pie chart below illustrates the overall categories in which feedback was collected this period.

them to zonal leaders for action. The zone leaders would look at the issues and work on them or might refer them further to the CMC. They said that they only handle simple issue within the blocks and zones and that their role was to maintain peace and harmony in the community.



Role of local artists in peace building in UN House POCs

As part of our program on the role of artists in peace building, we interviewed the Chairman of POC Local Artists Union who said that they were playing a significant role in restoring peace through music and dramas. He shared that they were composing peace songs that reflect on certain behaviors in the community. In an interview, one of artists said that they were organizing shows in the PoC that aimed at relieving some of stress among the residents of the POC. BBTT team will continue to follow up similar activities and provide space for local artists to show their knowledge and skills.

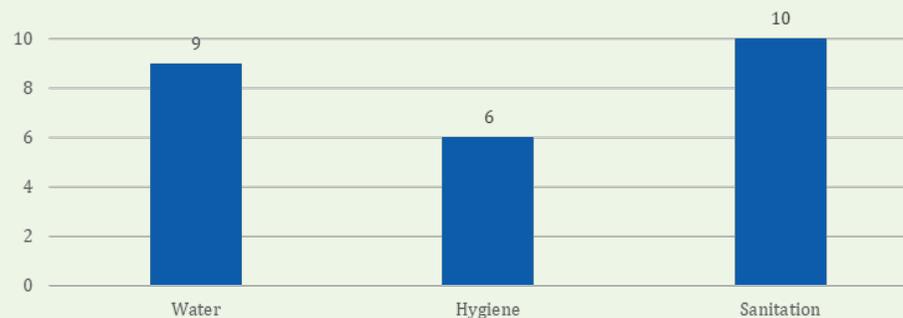


Latrine dislodging and maintenance

In BBTT WASH program, Nile Hope (hygiene, sanitation and maintenance agency) representatives said that they were working with block and zonal leaders on making sure that latrine doors had not been stolen as well as on backfilling the latrines to put them in full use. On the other hand, THESO said that issues of latrine logging had become heavy due to the official holiday of the peace celebration days and that would be resolved shortly.

WASH - Detailed Feedback

These graphs detail the feedback on WASH that was received this week. 25 feedback were recorded on the topic, reported by 165 IDPs including 100 females and 65 males.





In Malakal, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Nile 98.0 FM, a humanitarian radio station inside the Malakal PoC, conducting listening groups to gather community feedback. If you have information to be shared with the PoC or humanitarians, please contact: Humanitarian Project Manager and Trainer Nimaya Manasseh (nmanasseh@internews.org) or Team Leader Dau Chol (dchol@internews.org; +211 916930440).

What We Heard This Week – Feedback from the Community

School absenteeism is a big concern

School children parents asked World Vision, War Child Canada and INTERSOS schoolteachers to report back to them in PTA meetings about those children who were not attending school. They said they were receiving information from the community that so many children end up playing on the streets instead of attending school. They confirmed that their children leave homes for school and that was disturbing to hear that some of them had not reach the school.

Adults, Sector 1, 2, 3 & 4

We need sports outfits

Young girls shown interest in playing volleyball but they lack the outfits for the sport. They said that they were using their private cloths that were not appropriate and comfortable for the game and have asked NGOs or UNMISS to help them with uniforms suitable for volleyball.

Youth, Sector 1 & 2

Train us for bread making skills

Some women expressed their interest in Oxfam's training in skills for bread making. They have said that they had not been selected for Oxfam's training and envy other women who are now making bread and earning income. They asked Oxfam to register and train them so that they would increase their families' income through bread making.

Adults, Sector 1, 2 & 4

Help us open drainages close to our living areas

Residents of Sector 1A complained over stagnant water in drainages close to their living areas that were producing bad smell. They asking WASH cluster to help them to open the drainages to allow the stagnant water to flow to prevent mosquitoes from breeding.

Youth and Adults, Sector 1A, Block A2

Allow fuel into PoC for grinding mills

PoC residents complained over grinding their sorghum in Malakal town because the grinding mills in the PoC had run out of fuel. On the other hand, the grinding mill owners told Nile FM that UNPOL had refused to allow them to bring fuel into the PoC. They asked DRC Camp Management to pursued UNPOL to allow bringing fuel into the PoC for operating the grinding mills.

Adults and Youth, Sector 1, 2, 3 & 4

Increase water pressure to stop quarrels

Women of Sector 2 shared that quarrels and complaints among women had become the order of the day at water distribution points. The women were worried that verbal quarrels prompted by low water pressure may lead them to physical fights and have asked WASH cluster to increase the pressure in order to reduce the mounting tension.

Adults, Sector 2, Block T & Y



World Health Organization Epidemiological diseases Coordinator in Upper Nile Dr. Thomas Hakim speaks to Nile FM Community Corresponded on Ebola.

Photo/Internews

41 Feedback Collected From:

- Adults (over 35 years old) 83%
- Youth (11-35 years old) 17%

Feedback Gathered Through Interactions 1,978:

- Listening Group 100%

Data collected from 1,110 females (56%) and 863 males (44%) in Malakal PoC. Much of the feedback (49%) came from Sector 1.

Nile 98.0 FM Weekly Program Highlights



Education Program: Why a teacher must prepare to teach

Some pupils gossiped to Nile FM's education program producer about their teachers coming to class not prepared to teach. They said that this demotivates them and is making them to dislike some of subjects including the teachers themselves. Thus, our education program team asked two senior teachers at INTERSOS's school in Sector 4 to respond to this pupils' complaint. In the follow up program produced and aired by Nile FM, Johnson Changjwok, a teacher explained that teachers were supposed to prepare well before going into class. He said that a well-prepared teacher would strengthen pupils' performance. However, he said the unprepared teachers would confuse pupils and lead them into bad grades at examination stage. Dak Othong, Deputy Head Teacher added that teachers should not teach when angry because

he or she would end up frustrating pupils who would not answer questions correctly. He said that such teachers made pupils not to participate and contribute during lessons and they were ending up hating the subject together with the teacher. He called on all teachers to endeavor to improve their teaching skills and teaching methods to make pupils enjoy learning.



Peace & Reconciliation Program: Peace will help PoC youth to commence economic activities

It has been four years since youth was able to go out from the PoC since they came in 2014 for fear of recruitment or violence against them by the parties in the conflict. However, with the recently signed peace agreement, Nile FM team discussed new prospects for the youth. In the show, Dak Thomas, Chairman of Youth Union, explained that

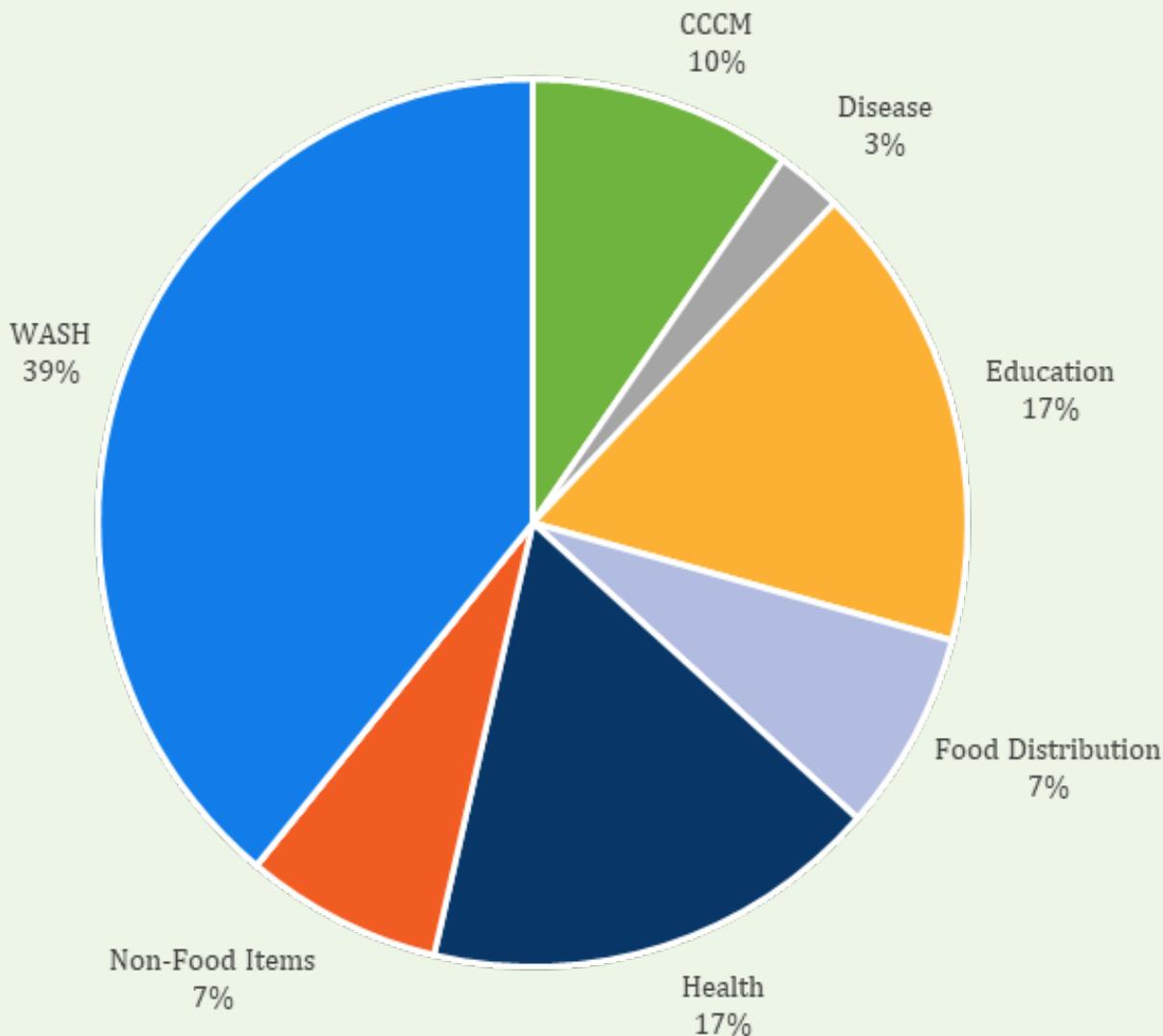


Community Feedback

Weekly Program Highlights Continued

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the youth would take an advantage of peace agreement by getting involved in economic activities. He stressed that his office would soon mobilize the youth to commence productive activities outside of the PoC including fishing, agriculture and business to improve their economic conditions. Dak added that the absence of peace had impacted negatively the youth driving them into all kind of criminal activities including theft. Dak was optimistic about youth getting this chance of reversing this trend during the peacetime and in shortest time possible. Towards further mobilization of youth to commence economic activities outside of the PoC, Nile FM team will continue producing regular programs covering and promoting this topic.

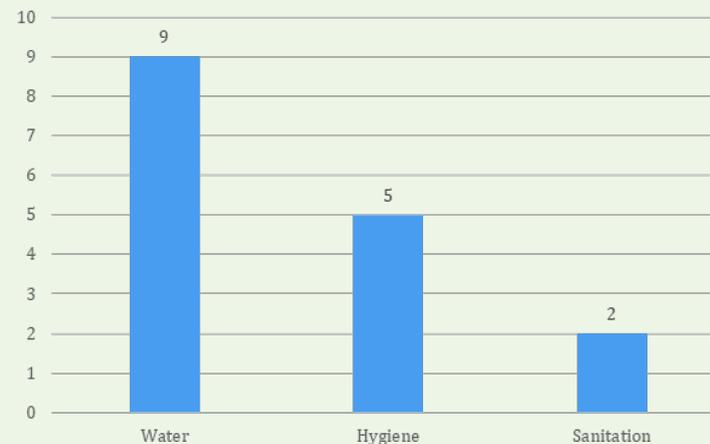


Health program: Ebola disease awareness

Following the outbreak of Ebola in the neighboring country of Democratic Republic of Congo (DRC), the Ministry of Health and the health partners working in South Sudan became concerned. Thus, Nile FM hosted a discussion on Ebola with Dr. Tomas Hakim, an expert from World Health Organization (WHO), Epidemiological Diseases Coordinator in Upper Nile. In a phone program, Dr. Hakim explained the causes, transmission, symptoms, protection and prevention from Ebola. The callers inquired whether or not there was an imminent threat of the disease spreading to Upper Nile. Nile FM will continue to raise awareness of its listeners about this health threat and prevention measures and collect feedbacks from the community to identify and tackle harmful rumors.

WASH Detailed Feedback

This graph details the feedback by sub-category, for the most mentioned overall category from the chart to the left.





In Jamjang, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Jamjang 89.4 FM, a humanitarian radio station in Ajuong Thok, conducting listening groups to gather community feedback. If you have information to be shared with refugees or humanitarians, please contact: Humanitarian Project Manager Jelena Savic (jsavic@internews.org) or Team Leader James Mafer (jmafer@internews.org).

What We Heard This Week – Feedback from the Community

How to reactivate ratio cards?

Ajuong Thok Block 16 residents reported that a number of them were sent back by UNHCR field team during the verification exercise. They explained that they were told that their refugee IDs were deactivated and have asked to learn more from UNHCR about right procedures they should follow to (re)activate their ratio IDs.
Adults, Ajuong Thok, Block 16

Circumcision out of health facility is dangerous

Health and hygiene community workers in Block 16 in Ajuong Thok appealed to parents not to circumcise their children at home. They explained that the home circumcision could be the easiest way of acquiring transmitted diseases as well as exposing the child lives to danger, and have asked families to send their children to hospital for circumcision.
Community health workers, Ajuong Thok, Block 16

Students want exams on papers not blackboards

Students at Block 16 of Pamir complained over the way of setting exams in Pamir schools. They explained that the exams were being written on the blackboards that

give hard time to students to copy whole questions on papers. Thus, they asked LWF to print the exams if possible.
Youth, Pamir, Block 16

Need for new jerry canes for water:

Women at Block 16 of Pamir asked UNHCR to provide them with new water jerry cans to fetch water. They added that their old jerry cans are damaged and cannot be used anymore.
Women, Pamir, Block 16

Lack of latrines made people choose open defecation

Refugees in Block 43 of Ajuong Thok said that their surroundings smelled bad due to open defecation. They said most of the latrines had collapsed during the rainy season and now they were not able to replace old latrines with new ones. They appealed for support to construct new latrines to avoid health risks posed by open defecation.
Adults, Ajuong Thok, Block 43

No drugs for kids with community health workers

Parents of Ajuong Thok Block 43 said that they were used to take their children to

community health worker in the zone for treatments but that now they are sent to Hakima Yacoub health center due to lack of drugs with health workers. They urged AHA to provided drugs for treatment to health workers and support them.
Adults, Ajuong Thok, Block 43

After taking our names, what is next?

Elderly people in Block 43 of Ajuong Thok said they were registered by DRC yet have not received support. They wish to understand why they were registered in the first place and now and not receiving assistance.
Adults, Ajuong Thok, Block 43

What is the truth, now food for November?

Refugees in Block 23 said that there were rumors going around in the camp that there will be no general food distribution for the month of November and they have asked this issue to be discussed with WFP and Samaritan's Purse to prevent any crisis caused by GFD.
Adults, Ajuong Thok, Block 23



Jamjang FM correspondent records messages from Head of Sub Office UNHCR during the inauguration of youth center in Pamir camp.
Photo/Internews

This week Internews collected 35 unique feedbacks:



- Adult (over 35 years old) 83%
- Youth (18-35 years old) 6%
- School Age (11-18 years old) 3%
- Elderly (60+ years old) 9%

Internews interacted with 426 people through:



- Listening Group 100%

Data collected from 289 females (68%) and 137 males (32%) in Ajuong Thok Camp (80%) and Pamir (20%).

Jamjang 89.4 FM Weekly Program Highlights

Protection Program: Fire control in the camps as dry season approaches

As part of its protection radio programming, Internews Jamjang FM talked to partners and communities about fire prevention in the area and its consequences such was the fire outbreak last week in Block 31. The incident cost the life of a child. In a live talk show, Ajang Joseph, DRC Community Services Officer presented their plan about a cleaning campaign in camps to minimize issues of random burning of houses. Rodha Hamid, Ajuong Thok Camp Deputy Chairperson attributed the random burning of houses

to lack of quenching fire after cooking and to the long and dry grass in the compound. He explained that they have sensitized the community to put in place pre-caution measures to prevent such incidents. Jamjang FM mobilized refugees in Ajuong Thok and Pamir who appealed the community to cut off the dry grass as well as to prevent their children from playing with fire.



Community Feedback

Weekly Program Highlights Continued

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Protection Program: Civic Education on legal protection by HDC

To inform communities about their rights and how justice system works in Ruweng state, Jamjang FM continued to partner with Humanitarian Development Consortium (HDC) to disseminate relevant legal cases updates. In a radio show, Kuat Kuat, HDC Program Officer described issues that occur in families like domestic violence and gender based violence (GBV). Solana Jeramiah, HDC Protection Officer pointed out that there were legal cases - civil and criminal and has appealed the community to differentiate between the two. Both Kuat and Solana ask the community to follow the right procedures while seeking justice before the law. Jamjang FM will continue its human rights, civic education and protection campaigns.



Livelihoods Program: Distribution of cash grant livelihood groups in Ajuong Thok and Pamir

Jamjang FM continued to collect feedback and updates on distribution of cash grants to livelihood groups. In live program, Beyene Tassie, IRC ERD Manager explained that the distribution targeted 100 youth, 15 women group and 354 vulnerable people in Jamjang, Ajuong Thok and Pamir. Mustafa Kur, UNHCR Field Associate appealed the beneficiaries who received cash to invest it in a good way and has also presented to Jamjang FM the UNHCR and IRC plans as to open a big business center in Ajuong Thok and Pamir markets to smoothen the trade activities for the community.



With Refugees Program: Six days of grace period to Ajuong Thok refugees who missed the verification

Over the last period, Jamjang FM followed and promoted UNHCR's verification exercise among beneficiaries. In talk show, Sherif Elsharkawy, UNHCR Registration Officer explained that verification exercise in Ajuong Thok had ended on Tuesday, November 6 and has added that refugees who missed the verification deadline were given additional six days to register. Sherif called the refugees through Jamjang FM to seize the opportunity to come to the field office within the grace period and to not miss the verification exercise as it would affect the services provided to them. Daniel Musa, Ajuong Thok Camp Chairperson through Jamjang FM appealed the refugees who did not shown up during the verification to come and do their process. Jamjang FM once again communicated to its listening ship about roles and responsibilities of key actors as UNHCR, and what affected community needs to comply with to achieve maximum results of humanitarian response in the area.

