

In Bentiu, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Kondial 97.2 FM, a humanitarian radio station inside the Bentiu PoC, conducting listening groups to gather community feedback. If you have information to be shared with the PoC or humanitarians, please contact: Humanitarian Project Manager Akiiki Tusiime (atusiime@internews.org) or Team Leader Pout Tuor (ptuor@internews.org).

What We Heard This Week

Feedback from the Community

Let's Hear Their Voices

Former residents of Leer County, Rupkuach and other areas around Southern Liech State want to hear government and opposition voices from the Southern areas talking peace. They say it will give them the confidence to go and check on their relatives and find out if the area is safe to return to.

Adults & Youth in Leer, Rupkuach & Other Areas ●

We need health facility

Residents of Changlual said they do not have a health facility to go to when they fall sick. They say the Nhaildeiw hospital is too far for them. They are requesting partners to help and set up a medical facility within their vicinity.

Under 35 years – Youths – Changlual, Rubkona Area ●

Thumbs Up For The Cards!

IDPs in Bentiu PoC are very happy with IOM DTM for the registration and replacement of lost and damaged cards.

Under 35 years – Youths, PoC Sectors 3-5 ●

Thanks Mercy Corps

Residents are very grateful for the four-door latrines constructed by Mercy Corps after suffering with no places to ease themselves.

Under 35 years – Youths, Sector 4 Block 3 PoC ●

Vandalism in Sector 4

Residents in Sector 4 Block 11 are wondering why facilities in the block are being vandalized by unidentified individuals. They reported doors for bathing shelters and latrines being removed, hindering members of the community to comfortably use the facilities. They are requesting block leaders and WASH agencies to find ways of intervening.

Adults in Sector 4 Block 11 in Bentiu PoC ●

Water Is Life. Thanks UNICEF!

Through phone calls, adults and youth in Rubkona County expressed happiness to UNICEF for the construction of a water treatment station in Rubkona near the River Nile. They are requesting UNICEF to construct more water treatment stations in the area.

Under 35 years – Youths – Rubkona Area ●

Kondial FM Correspondent covers the International Day of Persons With Disabilities in Bentiu PoC-4th Dec 2018 @Photo/Internews



Feeding Is Getting Better

Adults and youth in listening groups in Bentiu PoC registered happiness to Nutrition Partners for reducing malnutrition in Bentiu PoC. They are encouraging continuation of the same.

Under 35 years – Youths Bentiu PoC Sector 1-5 ●

Thanks For The Training!

A listening group with farmers in Bentiu PoC is happy with trainings FSL agencies carried out in 2018. They are asking for more trainings on the use of insecticides and pesticides to control crop pests.

Farmers in Bentiu PoC ●

Viva VSF!

PoC residents are happy about a radio program on dog vaccination and neutering in the five sectors of the PoC done by Veterinary Sans Frontier (VSF).

Under 35 years – Youths, Sector 2 Block 8 PoC ●



CAMP COORDINATION
AND CAMP MANAGEMENT
CLUSTER

January 17, 2019

Internews Bentiu e-Bulletin

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Kondial 97.2 FM

Weekly Program Highlights



HEALTH SHOW

"Please, visit nearby health facilities to get advice for treatment of HIV/AIDS", the Health Cluster Coordinator Chipo Takawira told the participants of the State organized World Aids Day in Rubkona town. During the event Kondial FM interviewed Director General from the State Ministry of Health Peter Koang Chuol who discouraged discrimination against people living with HIV/AIDS. Participants appreciated the advice given by the Health cluster. ●

BEYOND BENTIU RESPONSE SHOW (BBR)

Humanitarian agencies are working to ensure persons with disabilities are given equal rights as highlighted by DRC's Area Manager during the commemoration of the International Day of Persons with Disabilities in Bentiu town. A woman in a wheelchair provided by DRC shared her story and thanked the protection agency for improving her mobility to easily access food distribution points. Several participants

acknowledged support to persons with special needs. ●

MORNING SHOW

Following concerns raised by the security of Bentiu PoC about people digging patrol roads for soils to plaster shelter floors, Kondial FM hosted members of CHC to find a solution to the problem. CHC Security Adviser warned that vehicles responding to calls for help would be hindered due to the damaged roads. Listeners supported the ban on the damage of the roads in the PoC. Kondial FM is working on PSAs to enlighten people on the importance accessible routes within the PoC. ●

BEYOND BENTIU RESPONSE SHOW (BBR)

Several participants pledged to stop the practice of child marriage during the launch of the Strategic National Action Plan (SNAP) to End Child Marriage in South Sudan. The event was organised by the Ministry of Gender, Child

and Social Welfare in Northern Liech State in collaboration with UNFPA and was fully covered by Kondial FM. Officials said that the function was aimed at raising awareness to end early child marriage. "Every child should not be denied from going through stage of standard development in South Sudan", added the UNHCR Bentiu Head Office AP Chao during the inception of the End to early child marriage project in Rubkona. ●

BEYOND BENTIU RESPONSE SHOW (BBR)

The Danish Refugee Council (DRC) responded to requests for support to self-reliance. DRC FSL Officer Lei Chan told Kondial FM's BBR Show that 1400 vulnerable in Bentiu town received cash assistance on 5th December 2018. He said the objective is to get people develop resourcefulness through the cash offered. Many beneficiaries confirmed to Kondial FM the 8,500 SSP each one got and appreciated DRC for the continued support to the vulnerable. ●



January 17, 2019

Internews Jamjang e-Bulletin

In Jamjang, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Jamjang 89.4 FM, a humanitarian radio station in Ajuong Thok, conducting listening groups to gather community feedback. If you have information to be shared with refugees or humanitarians, please contact: Humanitarian Project Manager Jelena Savic (jsavic@internews.org) or Team Leader James Mafer (jmafer@internews.org).

What We Heard This Week

Feedback from the Community

The elderly concern over deteriorating sight

The elderly in Ajuong Thok expressed concern over the deterioration of their vision and the lack of ophthalmologist services at Hakima hospital. They said their names were registered for referral but until now no action has been taken. They suggested that AHA refer them for treatment elsewhere as earlier agreed or bring an ophthalmologist to treat them on the location.

Adult, Ajuong Thok, block 20

Soldiers searching refugee homes illegally

Refugees have told us that they are dismayed by an act of soldiers who entered the camp to search their homes without acknowledging their leaders. The refugees said the soldiers claimed they were searching for a missing child but without prior approval of their leaders.

Adults, Ajuong Thok

Pupils call on LWF to release last exams results

We have heard from a number of Primary school pupils that they want LWF to release their last examinations results. They said they need the results because some of them would like to change schools before the start of the new academic year.

Youth, Ajuong Thok

Women want tasty food and hygienic families

Women in Ajuong Thok said a bar of soap is not enough to cater for the hygiene needs of their families. They advised WFP to revert to distributing two bars of soap as it were in the past. They also urged WFP to provide salt in the coming general food distribution so that their families could enjoy delicious meals.

Adults, Ajuong Thok

Introduce safe activities to deter youth from unsafe ones

Some families in Ajuong Thok are concerned that their children are engaging in dangerous activities. They said during the school holidays the children go to the bush and climb trees in order to collect wild fruits and it is a risky activity. They asked LWF to come up with positive activities to keep the children busy and out of the bushes.

Adults, Ajuong Thok, block 20

Medical visit made easy for expectant mothers

Expecting mothers in Pamir appreciated IRC for making a list for consultation with Doctors during their routine follow up visits. They said their newly established system is good and working well.

Adults, Pamir, block 4

33 This week
Internews collected
33 unique feedbacks:

- Adult (over 35 years old) **52%**
- Youth (18-35 years old) **48%**

380 Internews
interacted with **380**
people through:

- Listening Group **85%**
- Informal Meeting **15%**

Data collected from:
191 females (50%)
and **189 males (49%)**
in **Ajuong Thok Camp**
and **Pamir**

A refugee leader from Pamir camp pass messages on Jamjang FM to students sitting for South Sudan secondary examinations



Long queue is now history at Hope primary health care

Residence in Pamir said that they are no longer spending hours on queues as they seek medical attention. They expressed gratitude to the staff of Hope primary health care for improving the delivery of services at the center. They asked the medical team at the center to keep up the good job.

Adults, Pamir, block 4

Broken stretchers need replacement

We have heard from number of block leaders in Ajuong Thok that some stretchers are broken. They want new ones to enable them carry the sick to hospital.

Adults, Ajuong Thok

Open pits need urgent backfilling

Some parents in Ajuong Thok are concerned about the widespread of open pits in their block. They are afraid that their children and the elderly may be injured by falling into the pits. They reminded DRC to backfill the pits as agreed in the previous meetings.

Adults, Ajuong Thok, block 46

Students plan to construct own shelters during holidays

Refugee students in Pamir have urged DRC shelter department to supply them with construction materials. They said the materials to include murrum will help them make bricks for the construction of their shelters.

Youth, Pamir, block 4



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Jamjang 89.4 FM Weekly Program Highlights



Topic: General cleaning to mitigate fire accidents in Ajuong Thok

In a program with the refugees, Jamjang FM hosted AHA Community Health and Hygiene Promoter (CHHP) who explained the aim of the general cleaning taking place in the camp. The CHHP said the cleaning campaign is aimed at mitigating the rampant burning of houses by fire and also to eliminate the growing number of insects. On the program, the CHHP urged the community to turn up in big numbers to carry out the general cleaning to reduce the negative effects of fire and insects in the camp. In addition, the leader of block 58 appreciated the call for the general cleaning but urged partners to supply enough cleaning tools to make the event successful. ●



Youth forum: Young Artist advocate for peaceful coexistence among refugees and local community:

This week, Jamjang FM music show program this week, featured a local artist who talked about how artists can positively influence the communities to coexist and to live in peace with each

other. The artist said one of the purposes of being a musician is to encourage community to adopt to peaceful coexistence, compose and produce songs that encourage the youth in both communities to embark on productive activities. He added that it is the best way to fight idleness, hunger and poverty. He concluded by encouraging the youths to develop their talents and asked the communities to support them because music and other art activities are the best ways to fight bad practices. ●



Education Program: Candidates of South Sudan Secondary certificate encouraged to study and past approaching exams:

Jamjang FM on its education program hosted a member of Pamir camp leadership who talk to the students preparing to sit for the South Sudan secondary examinations next week. The camp leader urged the students to read and prepare well in order for them to pass their exams and move on to the higher level of education. He appealed to parents to create conducive environment and encourage their children to



Health Program: Mentor Initiative to help with cockroaches.

In an endeavor to address refugees concerns, Mentor Initiative staff was hosted live on Jamjang FM to explain how cockroaches spread at homes. Mentor Initiative explained that insects spread when latrines are not kept clean, food is not covered and home environment is left dirty. Mentor Initiative said it's going to spray the camp with insecticides soon. The staff appealed to the community to put in place the hygienic protocols as the best way of fighting insects including cockroach. Meanwhile, Mentor Initiative Prevention Officer said community should use local substances like burning of incense as a mean of combating cockroaches. ●



Community Feedback

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What We Heard This Week

Feedback from the Community

Need for lentils instead of beans

A listening group in POC 3 told our community correspondent that they need lentils instead of beans in the upcoming food distribution. They said beans has become too much in their diet. "Beans is good but we need a substitution in our feeding".

Residents POC 3, Zone C ●

Diseases; lack of information on Ebola

Some residents said they don't know anything about Ebola. They asked IMC to give the community some awareness on the Ebola. "Ebola diseases we can ask IMC to give us training awareness on Ebola diseases."

Residents, POC 1 ●

Distribution of shelter materials

A listening group reported to our correspondent that their shelters are damaged. They request for distribution of new shelter materials because some of them missed out during the last distribution.

Listening group, POC 1, ●

Local market needs reorganization

Community leaders are asking for the local market area to be organized in a better way. They said this will reduce crowding at the market area which is blocking the roads and making it difficult for people to move around.

Community leaders, POC 3, Zone C ●

Closure of child friendly space a concern to parents

Women said the child friendly space in POC 3 has been close for nearly one and half months. They said this is affecting the activities of the children and making them play on the streets. They are requesting concerned partners to re-open the center to allow children go back and play in safe place rather than on the streets.

Women, POC 3, Zone A ●



26

**This week
Internews collected
26 unique feedbacks:**

- Adult (over 35 years old) **73%**
- Youth (18-35 years old) **15%**
- School Age (11-18 years old) **4%**
- Elderly (Over 60 years old) **4%**



176

**Internews interacted
with 176 people
through:**

- Listening Group **12%**
- Informal Meeting **88%**



**Data
collected
from:**

**97 females (55%)
and 79 males (45%)**



BBTT community correspondent conducting a discussion with students of hope secondary school in POC1 on challenges affecting them.

Children banned from going outside the POC

Some elders said they are in support of the banned imposed on children not to go outside of the main gate of the camp. That children need to go out with the support of an adult to guide them. They said this is the only solution to prevent children from random movement out of the POC and the risks of them going to town and to dangerous places.

Elder, POC 3, Zone J ●



CAMP COORDINATION AND CAMP MANAGEMENT CLUSTER

January 17, 2019

Internews Juba e-Bulletin

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Boda Boda Talk Talk Weekly Program Highlights

Community and CWG roles in child protection

In an interview with BBTT, the deputy camp chairman at the UN House PoCs 3 said that parents are the primary child protectors. He advised parents and caretakers to make sure they talk to their children not to play around berm. The camp chairman said parents or caretakers will be charged an amount of SSP2,000 if they allow children to play at the berm. In addition to 100 canes from CWG to ensure that such offenses are reduce within the community. ●

CWG initiated Code of dressing for girls

In an interview with BBTT, UN House PoCs 3 camp chairman in consultation with the council and other members of his office made a decree to the community not to allow girls to wear jean trousers because it exposes them. They said this is a foreign unacceptable by the Nuer in particular and by South Sudanese in

general. He advised all parents to ensure that their daughters wear blouses and dresses that will not expose them. ●

Food hygiene at the market restaurants

In an interview with BBTT the head of community hygiene promoter of Nile Hope said that they are conducting two session of public awareness at the market to educate the business community in the PoC to maintain hygiene of the food stuffs they sell in the market. ●

Shortage of drugs at IMC

In an interview with BBTT, IMC PoC 3 medical Doctor at the facility said that the community allegations about the shortage of drugs are not true. He said there are medicines at the facility but the people are not following the rules. He said those diagnosed for example with malaria will refuse the drugs saying they are not the right ones for them. ●

Stop of hawkers work at the PoC sites by trade union

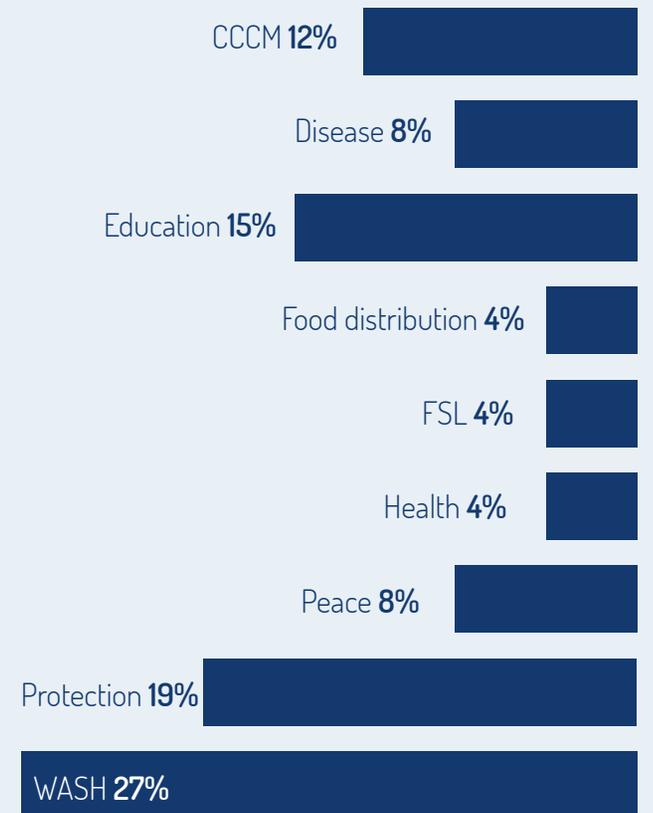
UN House PoCs 3 trade union chairman said in an interview with BBTT that they had agreed to make sure that mobile traders be stopped from working in the PoC. He pointed out that some of the vendors are coming from outside and are not the residents of PoC. He said this is a big security concerns that must be addressed by stopping them. ●

Role of community and camp management committee in theft reduction at the sites.

In an interview with BBTT the CERT (Community Emergency Response Team) chief for operations said they will continue to work hard to make sure thieves will not operate in the PoC. He advised the residents not to move at the dark routes within the camp. He urged the community to maintain the curfew hours and should contacts the respective block or zone leader for help in case of any problem.●

Community Feedback

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What We Heard This Week

Feedback from the Community

Residents thanked Mentor Initiative for spraying drainages against mosquitos

Residents told our information officer that they are happy with Mentor Initiative for eliminating mosquitos by spraying the drainages near their living areas. They encourage Mentor Initiative to spray all the drainages to stop mosquitos from breeding which in turn will reduce the number of people to be affected with malaria in the PoC.

Youths & Adults, location: sector 1 ●

More roofs are damaged

Residents have explained to our listening group members that the roofs of most tents are wearing out due to lack of plastic sheets used to cover the top of the tents. They said the tents without covers get damage faster by rains and sun. They also said it's uncomfortable to live under uncovered tent during the hot season. They residents asked the NFI cluster to distribute new plastic sheet so that they can replace the damaged ones.

Adults, location: sector 1A & 1B ●

Youth want support for join sport activities

The youths in the PoC told our information officer that they want UNMISS and the NGOs to support their sports activities that will unite them with their counterparts in Malakal town. They said sports activities such as football and volleyball tournaments will enhance peace and unity among the youths.

Youths, location: sector 1 & 2 ●

Residents hope survey results to enhance service delivery

Residents hope a WASH survey conducted by IOM will improve service delivery. The residents told our listening group members that they are happy with the field survey aimed at improving water, hygiene, and sanitation services in the PoC.

Youths & Adults, location: sector 1, 2, 3 & 4 ●

Keep food distribution on schedule

Residents told our listening group members that any delay of food affect their health directly. They call upon WFP & World Vision to stick to the agreed schedule of monthly food distribution.

Youths, Adults, location: sector 1 & 4 ●

This week Internews collected 27 unique feedbacks:

- Adult (over 35 years old) **89%**
- Youth (18-35 years old) **7%**
- Children (Under 10 years old) **4%**

Internews interacted with 1020 people through:

Listening Group 100%

Data collected from:

566 females (55%)
and **454 males (45%)**

New arrivals requesting relocation

New arrivals who came to Malakal PoC from different locations and times told our listening group members that they are not comfortable living at the DRC transit compound in sector 2. They said the compound is congested and their children have no place to play. They asked the camp management to find alternative location in the PoC that has full services.

Youths & Adults, location: sector 2 DRC Compound ●

Sector 1A Leader speaks to Nile FM Community Correspondent on a protection program.
Photo/Internews



Recruiting volunteers to oversee latrines superb idea

Residents have expressed appreciation to IOM WASH department for assigning people to monitor the use of latrines on daily basis. They told our information officer that the monitoring team will help stop bad use of the toilets. They also said it will prevent children from playing near the toilets and prevent them from water diarrhea.

Adults, location: sector 2 block 0 ●

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Nile 98.0 FM Weekly Program Highlights



CCCM program: Demolition of Kindergarten offended residents

Nile FM received a feedback from residents of sector 4 that they were not happy with DRC for demolishing their community kindergarten. Nile FM mobilized the residents to make their views and recommendations known to DRC.

Some residents suggested that in future DRC should inform them ahead of time about demolition of any public structure. On the other hand, the Community Leader of sector 4 explained that residents are free to demand for their rights but must be through dialogue and not demonstrations or use of violence against any humanitarian organization. The sector 4 leader said that the camp management demolished

the kindergarten because it was constructed near public toilets which is unhealthy for the children. The sector 4 leader added that he will work with DRC to find another suitable location for the community to build the kindergarten for the in sector 4 children. •



WASH program: Defecation in the open worries WASH partners

IOM WASH supervisor, the guest of our WASH program this week, said some children are still defecating in the open places in the PoC and that's so worrying. He advised parents to ensure that children defecate in the toilets so that PoC avoids diseases such as Diarrhea and Cholera. Nile FM spoke to some residents to suggest solutions to this continuing concern from

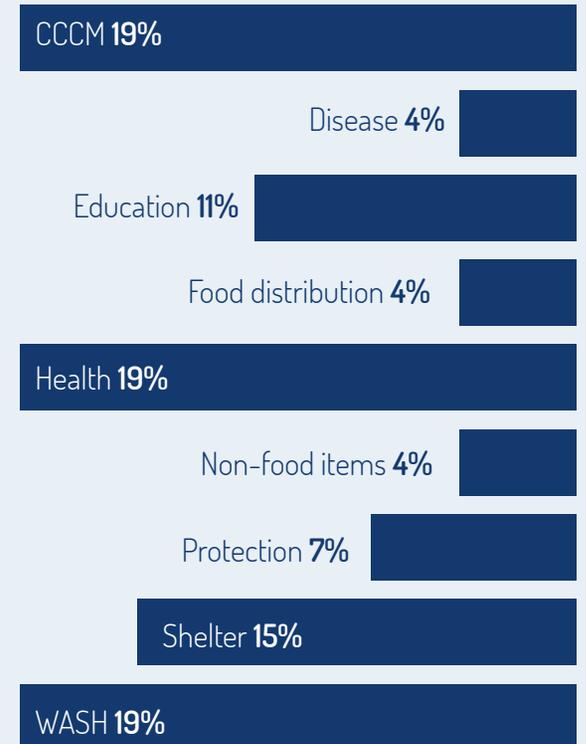


Protection program: Elderly and people with special needs happy in new tents

On our protection program some elderly and persons with special needs said that DRC has built for them new tents similar to the tents in sector 4. They said the new tents are more comfortable and have plenty of space. The leader of sector 1A explained that DRC provided the new tents to make the elderly and the people with special needs more comfortable and ensure they are more secured. •

Community Feedback

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What We Heard This Week

Feedback from the Community

Appreciation to INTERNEWS

OXFAM greatly appreciated Internews for the two way communication that has been very helpful. ●

Appreciation to INTERNEWS

IDPS are Appreciating Internews for forming listening groups and sharing information directly with them. One the listener said what Internews are doing is refreshing. ●

Good Opportunity

Community in A2 are sending their appreciation to IOM-CCCM regarding chance provided to vote for their leaders fairly. One listener said now some of their problems will be solved at block level. ●

No knowledge of Ebola

Community in Wau POCAA confirmed to CCE officers during listening group that they are not aware of anything danger on Ebola, Community requested BBTT team to broadcast Ebola messages as soon as possible. ●

Admittance to nursery

Resident in A2 expressed their jubilation to War child Canada for starting nursery school within the camp. One of the listener said their children have learnt how to read alphabets within few months at the school. Others applauded the sentiments and wished WCC (War Child Canada) project to continue. ●

Repair of the Shelter

In response to the feedback from the community in zone A1 that their shelters have been damaged, IOM-NFI confirmed that they will conduct survey and respond according to the outcome of the survey. ●

Wau BBTT staff during an interview with NFI-IOM program officer



Appreciation to OXFAM

In response to feedback received from the community which said doors of their latrine had been broken OXFAM confirmed that repairs will commence soon. Community is expressed good work done by Oxfam. ●

Appreciation to Johannitter

Residents in zone c block 4 are expressing gratitude and appreciation to Johannitter for providing PLUMPY NUT (RUTF) and CSB to Malnourished children, pregnant and lactating mothers. ●



This week Internews collected **66 unique feedbacks**:

- Adult (over 35 years old) **21%**
- Youth (18-35 years old) **77%**
- Elderly (Over 60 years old) **2%**



Internews interacted with **663 people through**:

- Listening Group **42%**
- Informal Meeting **55%**
- Focus Group Discussion **2%**
- Partner Network **2%**



Data collected from:

- **562 females (85%)**
- and **101 males (15%)**

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Weekly Program Highlights

Program on sport

Based on the feedback received from the community complaint that football tournaments was stopped. Wau BBTT Team produced a program with sport organizing committee, Hassun Hamza who explained to the community that, although football is seen as a game that bring youths and communities together, some of the team members were not turning up for practice and lack of support by agencies in sport materials has been a contributing factor. Hassun appealed to IOM-MHPSS to fund the sport activities for the team to progress well. The head of the committee urged the community to cooperate too. ●

Program on nonfood item

Based on the feedback re-

ceived from the community that there is need for NFIs, Wau BBTT team produced a program in which Emmanuel Lumaya the Shelter & NFI Officer of IOM-NFI explained that NFI will only be distributed on case to need bases and to new arrivals only. This is due to proximity of the PoCAA to Wau market, free movement of residents and employment opportunities within Wau. IOM-CCCM and protection agencies will only be dealing with specific groups which is new arrivals and emergencies. (in case of fire outbreaks and damaged shelters). He added that the community should take complaints to IOM-CCCM for further evaluation. He urged the community that their office is open at any time if there is need for verification or complaints. ●

Community Feedback

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